egnite

Querx

Network thermometer, hygrometer, barometer and data logger

User Guide

Querx TH

Querx WLAN TH

Querx THP

Querx WLAN THP

Querx PT

Querx WLAN PT

Handbook version 5.6.3 Firmware version 5.0



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1 Introduction

The egnite Querx product line comprises smart sensors that gather and monitor temperature- and humidity-values.

This user manual will tell you how to configure, use and maintain the network-compatible devices.

egnite Querx online

Current and additional information on the Querx range of products can be found at www.egnite.de.

1.1 Safety Notices

Please read this manual carefully and take note of the following safety notices, in order to minimize the risk of damage or injury.

Intended purpose

Querx is intended to monitor and analyze climate data and make this data available via various interfaces.

Any other use of the devices is considered contrary to the designated use. The manufacturer takes no responsibility for consequences resulting out of any application that does not comply with the designated use.

Danger of death caused by electrical shocks

Please follow these safety notes, in order to minimize the risk of electrical accidents:

- Only use the device, cables and power supply in faultless condition.
- Disconnect the device from the power source before maintenance.
- Do not manipulate the device or its accessories.
- Only let qualified personnel carry out maintenance work.
- Do not submerge the device in water or any other liquid.

1.2 Symbols

The following symbols will be used throughout this manual:



Danger

Indicates possible danger of injuries.



Attention

Indicates issues that can damage the device.



Information

Points out helpful hints and tips.

1.3 About egnite Querx

Querx sensors gather climate data and make it accessible via network-interfaces. An alert function automatically transmits notifications via email (TLS / StartTLS), SNMP and Syslog when limit values are exceeded.

The data logger has a capacity of 36 thousand to 4 million entries, depending on the model. This lets the device track data for at least 25 days up to several years. All gathered data is visualized in an interactive graph that can be viewed in any web browser. Furthermore, data can be accessed manually or automatically in various formats and via multiple interfaces such as HTTP, SNMP or Modbus/TCP. This facilitates the integration into existing systems such as network management solutions and the application in the area of industrial process monitoring (SCADA).

Querx can operate as a stand-alone device. A cloud service is not necessary, though it offers simpler, global and central access to all data. In addition to palamoa.de, which can be used free of charge, most other IoT clouds can also be used.

1.3.1 egnite Querx at a Glance

egnite Querx TH
egnite Querx THP
egnite Querx PT



- 1. Configuration reset button
- 2. Status LED
- **3.** Sensor cable
- **4.** Micro-USB socket for power supply
- 5. Network link LED
- **6.** RJ45-socket for Ethernet connection
- **7.** Network activity LED

egnite Querx WLAN TH
egnite Querx WLAN THP
egnite Querx WLAN PT



- 1. Wireless LAN antenna
- 2. Configuration reset button
- 3. Status LED
- **4.** Setup button (currently without function)
- **5.** Sensor-cable
- 6. Micro-USB socket for power supply
- 7. Network link LED
- 8. RJ45-socket for Ethernet connection
- 9. Network activity LED

1.3.2 Ships With

egnite Querx TH

egnite Querx TH (item number EGN600214)

egnite Querx TH with integrated temperature- and humidity-sensors

egnite Querx TH Set (item number EGN600114)

Like egnite Querx TH (item number EGN600214) but additionally includes

- USB power adapter with micro-USB cable and interchangeable plugs for UK, EU, US and AU outlets
- Ethernet patch cable

egnite Querx THP

egnite Querx THP (item number EGN601116)

 egnite Querx THP with integrated temperature-, humidityand pressure-sensors

egnite Querx THP Set (item number EGN601216)

Like egnite Querx THP (item number EGN601116) but additionally includes

- USB power adapter with micro-USB cable and interchangeable plugs for UK, EU, US and AU outlets
- Ethernet patch cable

egnite Querx PT

egnite Querx PT100 (item number EGN600514)

- egnite Querx PT 100
- Simple Pt100-sensor without pocket sleeve

egnite Querx PT100 Set (item number EGN600414)

Like egnite Querx PT100 (item number EGN600514) but additionally includes

- USB power adapter with micro-USB cable and interchangeable plugs for UK, EU, US and AU outlets
- Ethernet patch cable

egnite Querx PT1000 (item number EGN600814)

- egnite Querx PT 1000
- Simple Pt1000-sensor without pocket sleeve

egnite Querx PT1000 Set (item number EGN600714)

Like egnite Querx PT1000 (item number EGN600814) but additionally includes

- USB power adapter with micro-USB cable and interchangeable plugs for UK, EU, US and AU outlets
- Ethernet patch cable

egnite Querx WLAN TH

egnite Querx WLAN TH (item number EGN601215)

- egnite Querx WLAN TH with integrated temperature- and humidity-sensors
- Wireless LAN antenna

egnite Querx WLAN TH Set (item number EGN601115)

Like egnite Querx WLAN TH (item number EGN601215) but additionally includes

- USB power adapter with micro-USB cable and interchangeable plugs for UK, EU, US and AU outlets
- Ethernet patch cable

egnite Querx WLAN THP

egnite Querx WLAN THP (item number EGN 602217)

- egnite Querx THP with integrated temperature-, humidityand pressure-sensors
- Wireless LAN antenna

egnite Querx WLAN THP Set (item number EGN602117)

Like egnite Querx WLAN THP (item number EGN602217) but additionally includes

- USB power adapter with micro-USB cable and interchangeable plugs for UK, EU, US and AU outlets
- Ethernet patch cable

egnite Querx WLAN PT

egnite Querx WLAN PT100 (item number EGN601415)

- egnite Querx WLAN PT 100
- Wireless LAN antenna
- Simple Pt100-sensor without pocket sleeve

egnite Querx WLAN PT100 Set (item number EGN601315)

Like egnite Querx WLAN PT100 (item number EGN601415) but additionally includes

- USB power adapter with micro-USB cable and interchangeable plugs for UK, EU, US and AU outlets
- Ethernet patch cable

egnite Querx WLAN PT1000 (item number EGN601715)

- egnite Querx WLAN PT 1000
- Wireless LAN antenna
- Simple Pt1000-sensor without pocket sleeve

egnite Querx WLAN PT1000 Set (item number EGN601615)

Like egnite Querx WLAN PT1000 (item number EGN601715) but additionally includes

- USB power adapter with micro-USB cable and interchangeable plugs for UK, EU, US and AU outlets
- Ethernet patch cable

1.3.3 Accessories

The following accessories and spare parts can be purchased from the manufacturer egnite:

- Wireless LAN antenna
- Ethernet cable
- Micro-USB cable
- USB power adapter with interchangeable plugs for UK,
 EU, US and AU outlets
- DakkS- (German Accreditation Body) or ISO-calibration certificate

A selection of Pt100- and Pt1000 sensors is available from shop.egnite.de.

2 First Use

2.1 Before Setup

If the device's temperature differs from the ambient climate, it should be left to acclimatize before setup.

In this case, wait for approximately two hours before connecting Querx to the power supply.



Attention

Temperature differences between the smart sensor and its surroundings can lead to condensation, damaging the device.



Information

Temperature differences between the smart sensor and its surroundings can lead to inaccurate measurements.

2.2 Mounting the Sensor

Querx sensors can be mounted using the latches on the case. They can alternatively be mounted using zip-ties to tie them to piping, for instance.

Please take note of the following points when mounting the device:

- Querx is designed for indoor use.
- Do not mount Querx in locations that are directly exposed to sunlight.
- **TH and THP Models:** The device should be exposed to a sufficient airflow. Measurements can be made in still air, but the results for humidity will be falsified.
- Do not mount Querx with the sensor cable pointing upward. The cable should point downward or toward either side of the device

2.3 Model PT: Connecting the Sensor Cable

The Querx PT models support 2-, 3- or 4- wire Pt100 or Pt1000 sensors. Their color coding may vary, depending on the underlying standards.



Information

Depending on the production standards your sensor conforms with, none of the diagrams displayed below may correspond to the colors of you sensor's wire. In such cases, please refer to the manufacturer's data sheet.

The spring-loaded terminals of older models were replaced with screw terminals in version 1.1.

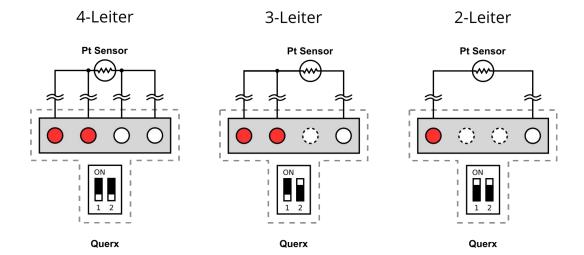
2.3.1 Connecting a Sensor to Screw Terminals



You will require the following tools, in order to connect a sensor.

- A tool with a fine tip, e.g. a fine screwdriver or a pair of tweezers
- A flat head screwdriver
- Possibly a magnifying glass

Two DIP switches located above the terminals for the cable cores are used to select whether the sensor is connected to Querx PT using two, three or four cable cores.



- **1.** The above illustrations tell you which switch position your sensor requires.
- **2.** Use a tool with a fine tip to set the DIP switches to the required position. If necessary, use a magnifying glass.
- **3.** Proceed to connect the individual cable cores to the terminals as displayed in the images.
- **4.** In order to connect a core, first loosen the corresponding screw by turning it anti-clockwise.
- **5.** Insert the core into the terminal.
- **6.** Tighten the screw by turning it clockwise.
- **7.** Make sure that the core is securely fixed by pulling it with a little force.

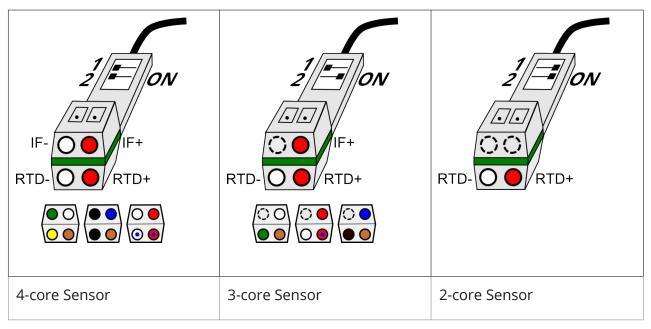
2.3.2 Connecting a Sensor to Spring-loaded Terminals



You will require the following tools, in order to connect a sensor:

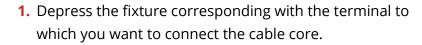
- A tool with a fine tip, e.g. a fine screwdriver or a pair of tweezers
- A biro
- Possibly a magnifying glass

Two DIP switches located above the terminals for the cable cores are used to select whether the sensor is connected to Querx PT using two, three or four cable cores.



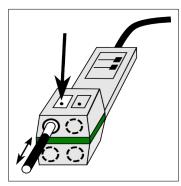
- **1.** The above illustrations tell you which switch position your sensor requires.
- **2.** Use a tool with a fine tip to set the DIP switches to the required position. If necessary, use a magnifying glass.

Proceed to connect the individual cable cores to the terminals as displayed in the images.



- 2. Insert the core into the terminal.
- **3.** Release the fixture.
- **4.** Test the connection by lightly pulling at the cable.

In order to remove the cable, depress the fixture again and pull the cable out.

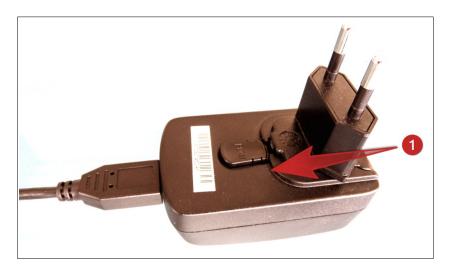


2.4 Establishing the Network Connection

A wired LAN connection is required for the initial setup. This also applies to the wireless network capable WLAN models, as the wireless connection's login data needs to be entered before WLAN can be used.

Therefore, please connect Querx to your network or directly to the computer you intend to use to configure the device, using a network cable.

2.5 Power Supply



1. Prepare the power adapter by inserting the plug that is used in your country. An audible click indicates that the connection has been made.

Now connect Querx to the power adapter using a micro-USB cable and plug the power supply into a socket. The Querx status-LED will now light up yellow.



Danger

Never use the device with a defective power adapter! Risk of death from electrical shock!

Querx can alternatively be connected to a free USB-Port, if no free power outlet is available.

2.6 Network Configuration

In most cases, the local network supports DHCP, enabling automatic network configuration. After booting the device, the status LED flashes yellow. Once it has received valid settings, the LED will flash green every ten seconds. Once this is the case, you can skip the following sections and continue with chapter 2.7. Accessing the Web Interface.

The LED flashes yellow if a network error occurs. In this case, make sure that all wires are connected correctly. The two LEDs located on the LAN interface can also be used for diagnostic purposes. The yellow LED lights up once a 100 Mbit connection has been established and the green LED flashes to indicate network activity. If both LEDs remain dark, the Ethernet cable may be connected incorrectly or defective.

Should the problems persist, please contact your network administrator or connect the device directly to the computer you intend to use for its configuration and continue with the following chapter.

2.6.1 Zeroconf

Instead of connecting Querx to the local network, it can also be connected to a computer directly, via an Ethernet cable. Most operating systems support Zeroconf, facilitating such a direct connection.

After booting, the status LED will flash yellow continuously, while Querx is searching for a network that supports DHCP. Should it not succeed, Querx is automatically configured with the IP address 169.254.111.1. This behavior is not ideal, but it suffices for an initial setup.

The status LED should now flash green every ten seconds. If this is the case, you can now continue with chapter 2.6.2. Otherwise, please check the Ethernet connection, as detailed in the previous section. If this does not solve the issue, resetting the factory settings, as described in chapter 11.3.2 Performing a Hardware Reset, may help.

2.6.2 Manual Configuration

If the automatic network configuration does not function as expected, or if this is not requested, Querx can alternatively be configured manually with a static IP address.



Information

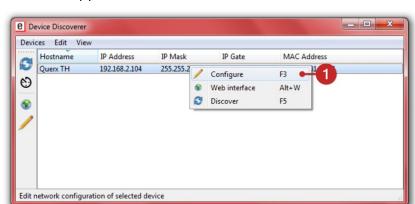
The steps detailed in this section are not necessary for most users. Please continue with chapter *2.7. Accessing the Web Interface*.

2.6.2.1 Installing the Device Discoverer

The **Device Discoverer** application is available for Windows, Linux and OS X and can be downloaded from www.egnite.de.

- 1. Open the **Device Discoverer** installation file.
- 2. Follow the install wizard's instructions.

2.6.2.2 Configuring the Network Connection



Run the application **Device Discoverer**.

1. Right-click the device you wish to configure and click *Configure* in the drop-down menu.



- 2. Activate the checkbox *Manual configuration*.
- 3. Enter the IP address, the IP mask and the IP gate.
- **4.** Save the changes by clicking *OK*.

Querx will apply the settings and then reboot. The status-LED will light up yellow. It will flash green as soon as the device is operational.

2.7 Accessing the Web Interface

egnite Querx features an integrated web server. Only a web browser is required to configure the device and access tracked data.

The data gathered by the device is visualized in a graph on the home page. JavaScript needs to be activated for the graph to be displayed correctly. It is, however, not required for the configuration process.



Access via IP address

Boot a web browser on your PC and enter the IP address of your Querx into the address bar, if you know it.

Access via system name

Alternatively, Querx is accessible via its system name, if your PC supports Multicast DNS (mDNS or LLMNR).

Enter the following web address into your browser's address bar: http://<systemname>.local/

The default system name is querx000000. The six zeros are placeholders for the six last digits of the device's MAC address. The MAC address is printed on the sticker on the back of the device.



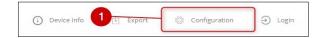
The URL for the example in the illustration is http://querx000000.local/

The name can be changed later on. Additional info on this topic can be found in chapter *8 Advanced System Configuration*.

Access via Bonjour

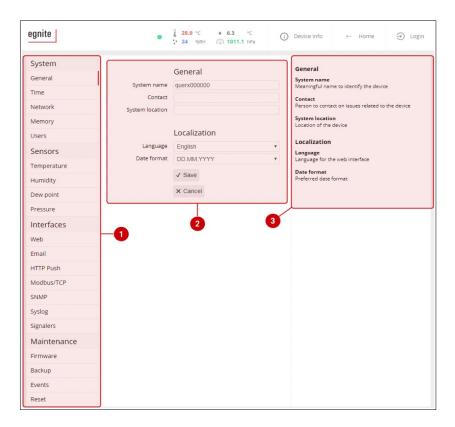
Querx can be accessed directly from the Safari web browser, using the Bonjour menu.

2.8 Accessing the Configuration Area



1. Click the button *Configuration* in the upper right corner of the screen.

You are now viewing the main page of the configuration area. This is where all of the device's settings are configured.



Each page of the configuration area is divided into three sections.

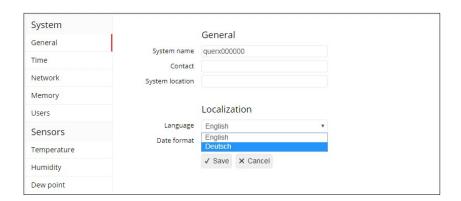
- Setup menu
 Navigate to all the setup options via this menu.
- **2.** Settings
 The middle area lets you change the corresponding settings.
- 3. Help section

 The section on the right of the screen displays short explanations of all the parameters that can be found on each page.

2.9 Initial Configuration

The following sections will explain the individual steps that are required for Querx to function correctly.

2.9.1 Selecting the Language



The standard settings for the web interface's language is English. If you prefer to view it in German, please open the drop down menu *Localization / Language* in the section *System / General* and select *German*.

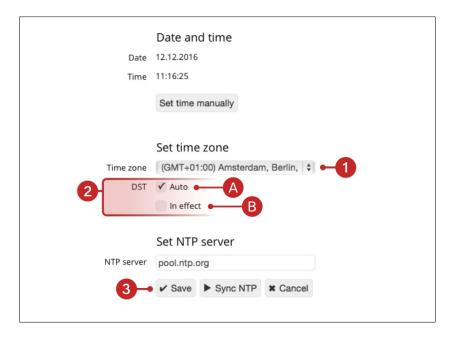
Click Save to activate the selected language.

Further information about the settings on this page can be found in chapter 8.1 General Settings.

2.9.2 Setting Date and Time

Querx requires the current time, in order to track measurements. It is usually updated automatically via the net or a local time server. The time zone the device is located in only needs to be selected once.

Open the page System / Time.



- **1.** Select the correct time zone for your country from the drop down menu *time zone*.
- 2. Now select the settings for daylight saving time:
 - **A.** If your country uses daylight saving time and the time changes on the last Sundays of March and October, please activate *auto* in the section *DST*.
 - **B.** If your country uses daylight saving time, but the time does not change on the last Sundays of March and October, please deactivate auto in the section DST. You will need to select whether summer time is active manually.
- **3.** Click *Save*, in order to apply your changes.

j

Information

The following settings are recommended for users in the UK:

Time zone: (GMT +00:00) Greenwich Mean Time: Dublin, Edinburgh, Lisbon, London)

DST: automatic

The settings for users in the US depend on the time zone you are in.

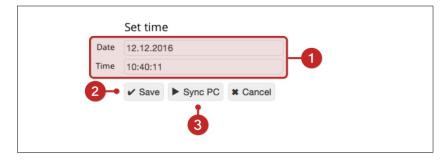
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Information

The following settings are recommended for users in central Europe:Time zone: (GMT +01:00) Amsterdam, Berlin [...]

DST: automatic

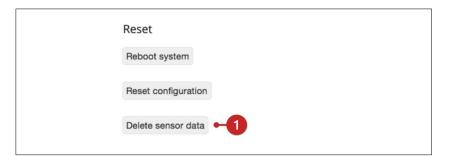
Please check that date and time are displayed correctly. If this is not the case, a problem occurred with the automatic update. In this case, click *Set time manually*.



- **1.** The values can be entered into the fields *Date* and *Time* manually.
- 2. Click Save to apply your changes.
- **3.** Alternatively, date and time can be synced with your PC. In order to do this, click *Sync PC*.

2.9.3 Deleting Logged Data

Depending on the device's prior usage, the data logger may contain more or less obsolete data. In order to delete it, please open the page *Maintenance / Reset*.



1. Click the button Delete sensor data.

A confirmation window opens.



- **2.** Confirm that you wish to delete all data saved on the device by activating the button labelled *Are you sure?*
- 3. Click Yes.

Please be patient, as this process may take a few minutes. Querx will reboot and begin logging new data once the process is completed.

This concludes the initial setup.

3 Configuring Alerts

Querx can notify you of alerts via email, SNMP-trap and Syslog whenever defined value limits are exceeded.

3.1 Basic Alert Configuration

Querx can notify you of the following critical ambient conditions:

- Temperature above upper limit value
- Temperature below lower limit value
- Temperature rising too quickly
- Temperature falling too quickly

The **TH and THP models** additionally support the following alerts:

- Humidity above upper limit value
- Humidity below lower limit value
- Humidity rising too quickly
- Humidity falling too quickly
- Dew point above upper limit value
- Dew point below lower limit value

The **THP model** additionally supports the following alerts:

- Pressure above upper limit value
- Pressure below lower limit value
- Pressure rising too quickly
- Pressure falling too quickly



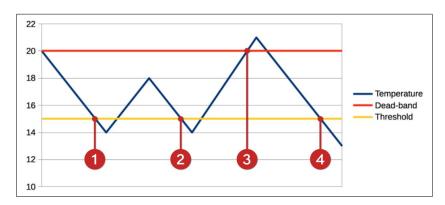
Information

Alerts are only triggered when values rise above or fall below the limit values. They are not triggered if the limit values are merely reached.

3.1.1 Alerts and Dead-band

A dead-band value can be defined, in order to avoid the repetition of alerts that are based on limit transgressions.

If the dead-band feature is activated, a value that has triggered an alert will have to return towards its normal state by the dead-band value, before a further alert can be triggered.



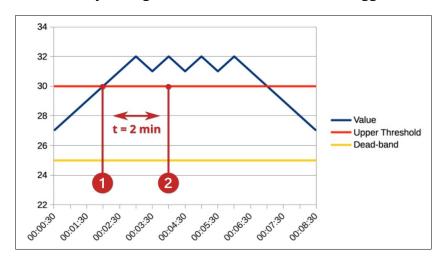
In the example depicted above, the minimum temperature is set to **15°C**. The dead-band is set to **5°C**.

An alert is triggered if the temperature falls below the minimum temperature (1). If the temperature falls below this value again after having returned towards its normal state by less than the value assigned to the dead-band, no further alert is triggered (2). The alert is only re-triggered if the value has returned towards its normal state by more than the value of the dead-band (3) and then falls back down below the minimum value (4).

3.1.2 Alert Delays

A delay can be configured for alerts that are based on limit value transgressions, if you wish to accept short-term fluctuations. This can, for instance, be useful to allow for a tolerated decline in temperature during ventilation.

This value determines how long a limit needs to be continuously transgressed for, before an alert is triggered.



In this example, a delay of two minutes is configured. The limit value is exceeded at 1:30 (1). The device, however, only triggers an alert once the value is exceeded for the entirety of the configured delay. In this case that value is two minutes (2).

Please be aware that the dead-band also applies to the delay. This means that the value needs to return towards its normal state by the dead-band's value during the delay time, in order to cancel the alert. In this example, the sensor would therefore need to measure a value below 25 °C within two minutes of the first transgression, in order to cancel the alert.

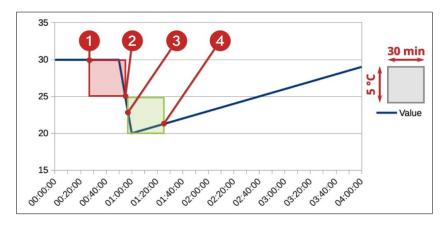
3.1.3 Variation Alerts

egnite Querx can notify you if values rise or drop more quickly than usual. In order to set this type of alert up, you will need to enter a value for the maximal accepted fluctuation between the highest and lowest values.

Additionally, a value for the timespan, within which the specified fluctuation value is not to be exceeded, is required.

These alerts remain active until the values have become stable again.

Individual values can be entered for falling and rising temperatures.



The graph displayed above shows how Querx reacts to a window being opened. The maximal rate at which the temperature may drop is set to 5 °C and the timespan is set to 30 minutes.

The sensor measures a temperature of 30 °C at 0:20 (1). A window is opened at 0:50, causing the temperature to fall to 20 °C abruptly. The device registers that the temperature has dropped by more than 5 °C within the last 30 minutes, triggering an alert as soon as the temperature falls below 25 °C (2).

The device notices that the difference between the minimal and maximal values has been less than 5 °C in the last 30 minutes (3) by approximately 1:30 (4), causing it to deactivate the alert.

3.2 Configuring Alerts

3.2.1 Temperature Alerts

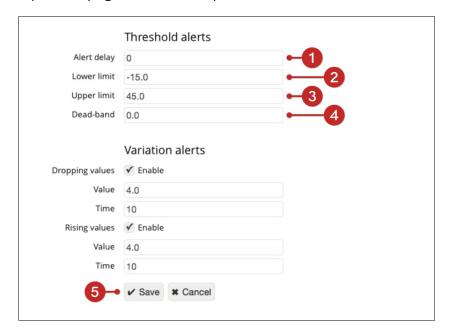
i

Information

Please be sure to use a decimal point to separate the decimal digits when entering all the following values.

Alerts for limit transgressions

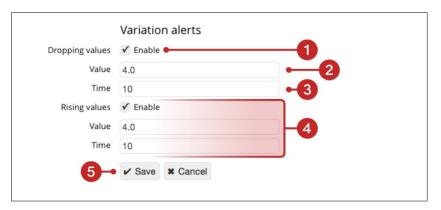
Open the page Sensors / Temperature.



- **1.** Please enter the number of seconds after which an alert is triggered in the input field *Alert delay*, if you wish to allow for short-term transgressions.
- **2.** Enter the *Lower limit* that will trigger an alert if values drop below this it.
- **3.** Enter the *Upper limit* that will trigger an alert if values rise above this it.
- **4.** Enter a reasonable value for the *Dead-band*, for instance 2.
- 5. Click Save to apply your changes.

Variation alerts

The configuration of variation alerts requires the specification of two values each for dropping and rising temperatures.

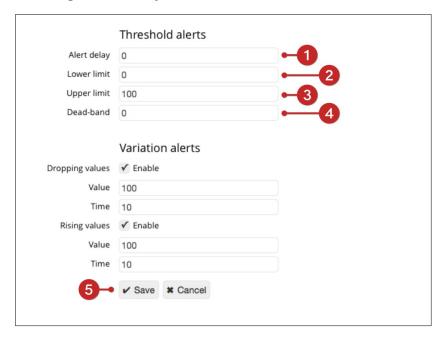


- **1.** First, activate variation alerts by clicking *Enable*.
- **2.** Enter the maximal *Value* by which the temperature is permitted to drop.
- **3.** Enter the maximal *Time* within which the temperature is permitted to drop by the value specified in the previous step.
- **4.** Repeat steps **1** to **3** for *Rising values*.
- **5.** Click *Save* to apply your changes.

3.2.2 TH and THP Models: Humidity Alerts

Alerts for limit transgressions

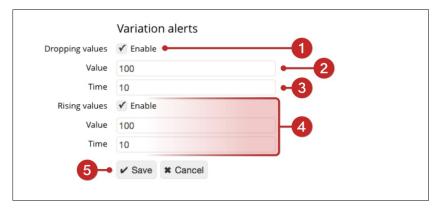
Open the page *Sensors / Humidity* in the configuration area to configure humidity alerts.



- **1.** Please enter the number of seconds after which an alert is triggered in the input field *Alert delay*, if you wish to allow for short-term transgressions.
- **2.** Enter the *Lower limit* that will trigger an alert if values drop below it.
- **3.** Enter the *Upper limit* that will trigger an alert if values rise above this threshold.
- **4.** Enter a reasonable value for the *Dead-band*, for instance 2.
- 5. Click Save to apply your changes.

Variation alerts

The configuration of variation alerts requires the specification of two values each for dropping and rising humidity.

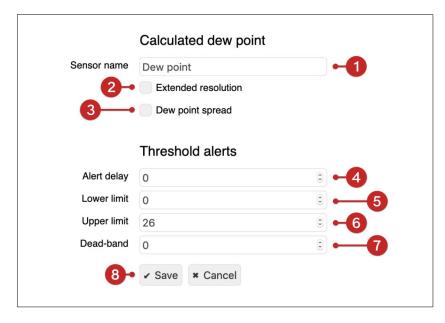


- **1.** First, activate variation alerts by clicking *Enable*.
- **2.** Enter the maximal *Value* by which the humidity is permitted to drop.
- **3.** Enter the maximal *Time* within which the humidity is permitted to drop by the value specified in the previous step.
- **4.** Repeat steps **1** to **3** for *Rising values*.
- 5. Click Save to apply your changes.

3.2.3 TH and THP Models: Dew Point Alerts

Alerts for limit transgressions

Dew point alerts are configured on the page *Sensors / Dew point*.



- 1. Here you can enter a name for the sensor.
- **2.** The resolution of the displayed values can be extended to two decimal places.
- **3.** If you activate the function *Dew point spread*, Querx will display the difference between the current temperature and the dew point, instead of the absolute dew point.
- **4.** Please enter the number of seconds after which an alert is triggered in the input field *Alert delay*, if you wish to allow for short-term transgressions.
- **5.** Enter the *Lower limit* that will trigger an alert if the dew point drops below it.
- **6.** Enter the *Upper limit* that will trigger an alert if the dew point rises above it.
- 7. Enter a reasonable value for the *Dead-band*, for instance2.
- 8. Click Save to apply your changes.

3.2.4 THP Models: Pressure Alerts

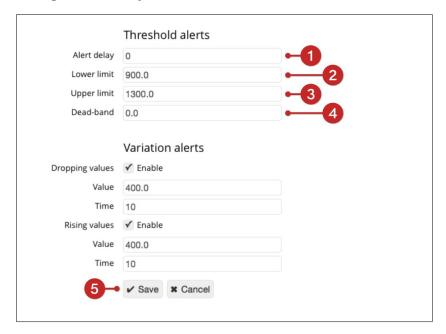
i

Information

Please be sure to use a decimal point to separate the decimal digits when entering all the following values.

Alerts for limit transgressions

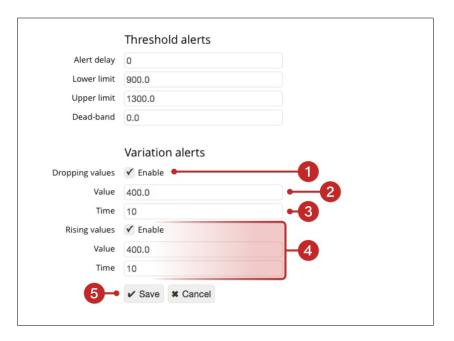
Open the page *Sensors / Pressure* in the configuration area to configure humidity alerts.



- **1.** Please enter the number of seconds after which an alert is triggered in the input field *Alert delay*, if you wish to allow for short-term transgressions.
- **2.** Enter the *Lower limit* that will trigger an alert if values drop below it.
- **3.** Enter the *Upper limit* that will trigger an alert if values rise above it.
- **4.** Enter a reasonable value for the *Dead-band*, for instance 2.
- **5.** Click *Save* to apply your changes.

Variation alerts

The configuration of variation alerts requires the specification of two values each for dropping and rising humidity.



- **1.** First, activate variation alerts by clicking *Enable*.
- **2.** Enter the maxiamal *Value* by which the humidity is permitted to drop.
- **3.** Enter the maximal *Time* within which the humidity is permitted to drop by the previously specified value.
- **4.** Repeat steps **1** to **3** for *Rising values*.
- 5. Click Save to apply your changes.

4 The Email Interface

Querx can inform up to four email recipients of occurring alerts. Two email accounts from which the notifications are sent can be set up.

4.1 Managing Email Accounts

At least one email account needs to be set up, in order to send emails alerts. Setting a further account up makes sense if you

- wish to have a backup account in case a mail server is not accessible, or
- your network setup features an integrated mail server and distinguishes between internal and external emails.

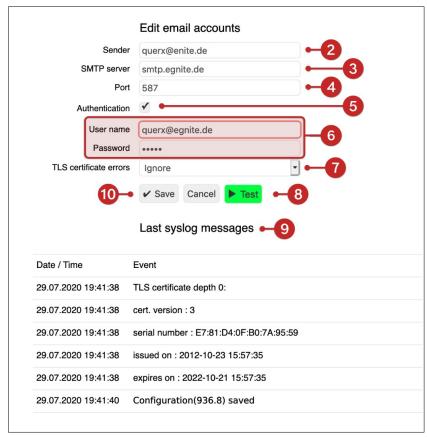
Adding an email account

Open the page *Interfaces / Email* in the configuration area.





1. Click the *Add* symbol next to a blank line in the email section. This will open a page that is used to configure the mail account.



- On the next page, enter the mail address for the account that you wish to send email alerts from in the input field Sender.
- **3.** Enter the address or IP-address for the mail-server used by the mail account in the input field *SMTP server*.
- **4.** Enter the *Port* used by the email account.
- **5.** If your mail account is password protected, activate the checkbox *Authentication*.
- **6.** Enter the user name in the input field *User name* and the password in the input field *Password*.
- **7. WLAN Models:** The server certificate can be verified, in order to ensure the mail server's authenticity. This requires a CA-certificate to be installed, as described in chapter 10.7. If you have not installed such a certificate, select the setting *Ignore*.
- **8.** Click the button *Test* to check your settings. If the test is successful, the button will turn green. If any settings are wrong, the corresponding field will be highlighted in red. Where necessary, correct the data and click *Test* again.

- **9.** This section displays the *Last syslog messages*.
- **10.** Click *Save* to apply your changes.



Information

Passwords are not encrypted on the device. Therefore, it is strongly advised that you do not use any email accounts that are used for sending confidential information or, if possible, to create a dedicated account for Querx.

Editing an email account

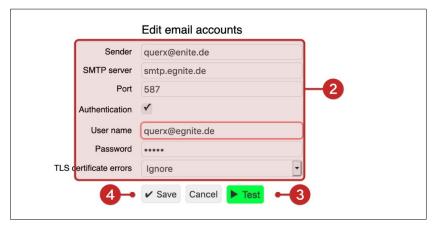
Open the page Interfaces / Email.







1. In the section *Email accounts*, click the *Edit* symbol next to the account you wish to edit.



- 2. Make the required changes on the following page.
- **3.** Click the button *Test* to check your settings. If the test is successful, the button will turn green. If any settings are wrong, the corresponding field will be highlighted in red. Where necessary, correct the data and click *Test* again.
- **4.** Click *Save* to apply your changes.

Deleting an email account

Open the page *Interfaces / Email* in the configuration area.



X



1. Click the *Delete* button next to the account you wish to delete in the section *Email accounts*.



2. Confirm that you want to remove the account by clicking *Yes*.

4.2 Managing Email Recipients

Adding email recipients

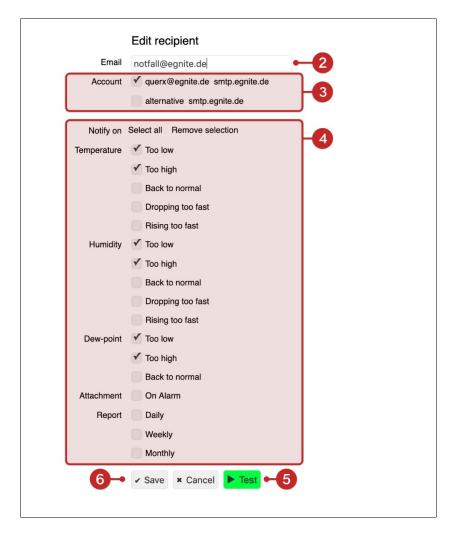
The configured email servers can be used to send email notifications to up to four recipients. You can select which events each recipient is notified of.

Open the page *Interfaces / Email* in the configuration area.





1. Click the *Add* symbol next to a blank line in the *Recipients* section.



- **2.** On the following page, enter a recipient in the input field *Email*.
- **3.** Select which email account to send emails to this recipient from.
 - **A.** Activate both accounts if you want to use one as a backup account.
 - **B.** If you have set up several mail servers, for instance because you distinguish internal and external emails, please only activate the required mail server.
- **4.** Select which alerts the recipient is notified of in the *Notify on* section.
- **5.** Activate Attachment On Alarm, if you wish to add a CSV-file containing all data of the last 24 hours to any alert notification.

- **6.** In addition alert notifications, Querx can also transmit status reports in regular intervals.
- **7.** Click *Test* to check your settings. This will send a test email to the recipient.
- **8.** Click *Save* to apply your changes.

Editing email recipients

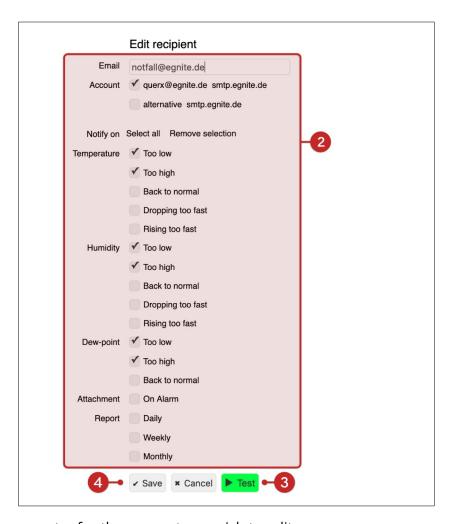
Open the page *Interfaces / Email* in the configuration area.







1. In the Recipients section, click the Edit symbol next to the



entry for the account you wish to edit.

- 2. Make the required changes on the following page.
- 3. Click *Test* to check your settings.
- 4. Click Save to apply your changes.

Open the page *Interfaces / Email* in the configuration area.

Deleting email recipients





1. In the *Recipients* section, click the *Remove* symbol next to the entry for the account you wish to delete.

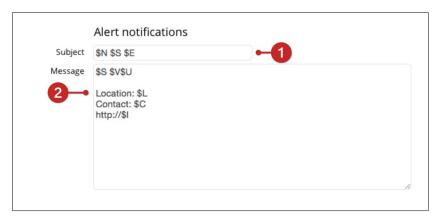


1. Confirm that you want to remove the recipient by clicking *Yes*.

4.3 Email Templates

egnite Querx sends email notifications when alerts occur and when the values return to their normal state.

Open the page *Interfaces / Email* in the configuration area to configure the format of these email notifications.



- **1.** Enter a *Subject* for the email notifications in the section *Alert notifications*.
- **2.** Enter the contents of the email in the input field *Message*.

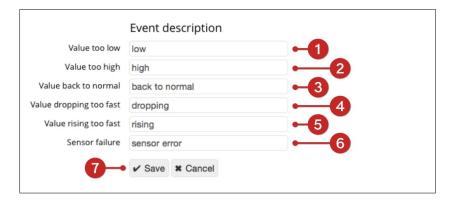
You can use the following placeholders in the notifications' subject and main body. The placeholders are automatically replaced by the current values when notifications are sent.

\$N	Name of the system that triggered the alert
\$ S	Name of the sensor that triggered the alert
\$U	The measured value's physical unit
\$1	The device's IP-address
\$L	The device's location
\$V	The value measured by the sensor that triggered the
	alert
\$E	Description of the event
\$D	The date on which the event occurred
\$T	The time at which the event occurred
\$C	The contact person for the device

Enter the event descriptions as described in the following section before saving.

4.4 Event Descriptions

You can enter descriptions of occurring events on the page *Interfaces / Email*. These descriptions are also used in the event table, as explained in chapter *5.4. Viewing Recent Sensor Events*.



- **1.** Enter a description for the event that values fall *below the lower limit*.
- **2.** Enter a description for the event that values *rise above the upper limit*.
- **3.** Enter a description for the event that values *return to their normal state*.
- **4.** Enter a description for the event that values are *falling too quickly*.
- **5.** Enter a description for the event that values are *rising too quickly*.
- **6.** Enter a description for the event that a *sensor failure* occurs.
- 7. Click Save to apply your changes.

5 Accessing Data via the Web Interface

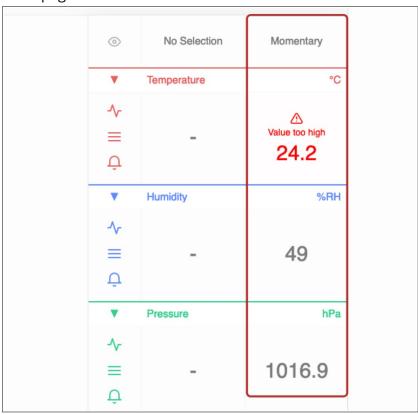
egnite Querx offers various interfaces for manual and automated data access. The web interface displays current values and alerts. An interactive diagram on the home page additionally lets you view logged data.

5.1 Current Values

The most recent value a sensor has measured is always displayed on every page of the web interface. In standard configuration, this data is updated once per second. A longer interval can be set up, in order to reduce data transfer, as described in chapter 10.1.1 The Web Interface.

5.1.1 Values on the Main Page

The current values are displayed in the right column of the main page's sidebar.



The value is displayed in red and a corresponding message is displayed above the measurement if an alert is active. The left column displays previously gathered data, as described in chapter 5.2 Viewing Logged Data.

5.1.2 Values in the Configuration Area

The configuration area's header displays the current measurements and any occurring alerts.



- 1. Temperature
- 2. Humidity (TH and THP models)
- 3. Dew point or dew point spread (TH and THP models)
- **4.** Air pressure (THP models)

One of the following symbols is displayed next to the corresponding value if an alert occurs.

- ↓ Lower threshold transgressed
- 1 Upper threshold transgressed
- ▶ Value falling too quickly
- Value rising too quickly
- **X** Sensor error

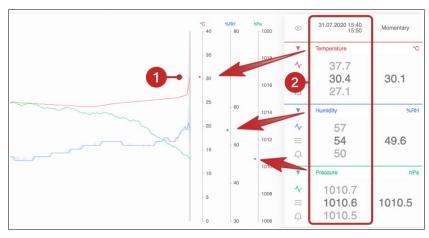
5.2 Viewing Logged Data



The chart on the home page displays the tracked data. You can select between two display modes: *Line Chart* (1) and *Heatmap* (2).

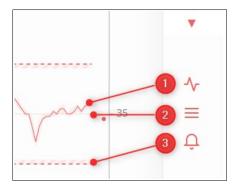
5.2.1 Line Chart

The line graph is the standard view when opening the main page.



If you move the cursor along the *graph* (1), the exact values for a specific point of time are displayed in the *side bar* (2) in the upper right corner.

Display settings



The sidebar offers various display options. The following settings can be selected for each sensor:

- **1.** Display *graph*. If this option is deactivated, the limit values and grid lines will also not be displayed.
- 2. Display grid lines.
- **3.** Display *limit values*.

These options let you customize the line chart to suit your specific requirements.

The lines displayed in full color show the logged average values. The lighter areas around the lines represent the minimum and maximum values recorded in the specific timeframe.

The striped, horizontal bars represent the limit values at which alerts are triggered. Their width corresponds to the specified dead-band and the color indicates which sensor they correspond to.

Setting the display period

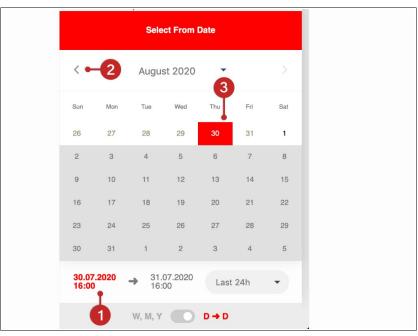
The display period can be set in the lower right corner of the web interface. You can select one of two different modes.

The first mode, "Day", lets you view the last 24 hours, the last 7 days, the last 30 days or the last year.

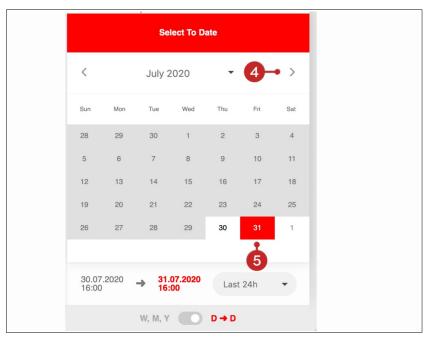


- **1.** Activate the $D \rightarrow D$ mode.
- **2.** Select the time frame from the *drop down menu*.

Alternatively, you can select a particular start- and end-date.



- 1. A calendar appears when you click the left date.
- 2. Select the month for the start date.
- **3.** Select the day for the start date.



- 4. Select the month for the end date.
- **5.** Select the day for the end date.

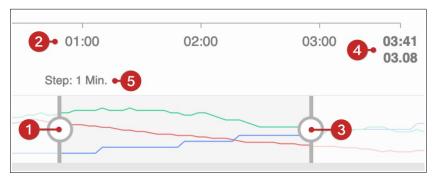
The second mode, "Week, Month, Year" is particularly useful if you want to quickly browse different time frames.



- **1.** Select the *W, M, Y* mode.
- **2.** Set the time frame to a week, month or year.
- **3.** Clicking these *two arrows* lets you select the week, month or year.
- **4.** Alternatively, you can select a specific week, month or year from this *drop down menu*.

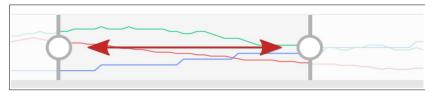
Increasing or decreasing the display period

A smaller version of the graph with two sliders is displayed below the timeline.



The left slider (1) adjusts the starting time (2) and the right slider (3) adjusts the ending time (4). Decreasing the displayed time period makes it easier to analyze details, as the resolution is automatically adjusted. The applied interval (5) is displayed beneath the timeline.

Moving the display period



Once you have set the *display period's* resolution, you can move the highlighted area with your cursor to move the time period you want to display.

Auto-Update mode



In $D \rightarrow D$ mode (1) and the last 24 hours (2) are being displayed, both sliders will turn red (3), if the right slider control touches the bar's right edge. This means that *autoupdate mode* is activated and the graph will always display the current values.

If the right slider does not touch the bar's right edge, the sliders are grey and the graph will only display the exact time period that is selected.

5.2.1.1 **Heatmap**



The *heatmap* displays an overview of a year or a week in the form of a calendar.

Each day's median values are color-coded. Hovering the cursor over a *date* (1) displays the *maximal*, *minimal* and *median* values (2) for the selected day in the sidebar.

Customizing the display

The heatmap's *color settings* can be customized above the *slider* (3) at the screen's lower edge. The shade of color at the left end of the slider corresponds to the year's lowest value and the shade on the right corresponds to the highest value. All values in between are automatically allocated to the corresponding shades. The *buttons* (4) below the slider are used to toggle between minimum, average or maximal values.

You can select which sensor's values you want to view by clicking the corresponding *crosshair button* (5) in the sidebar. The display of alerts that were recorded by the respective sensor can be toggled via the *bell buttons* (6). If this feature is active, all dates on which alerts were triggered are highlighted by a *yellow border* (7). The time frame can be selected at the lower end of the *side bar* (8). You can display a week or an entire year and navigate the history via the two arrows.

5.2.2 Customizing the Layout

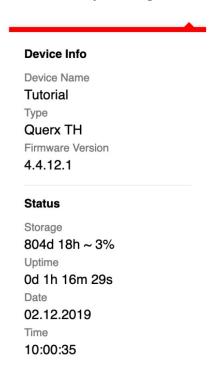


The home page's *layout* can be customized via two *buttons* (1). The left button toggles the side bar on and off, if the browser window's width is 900 pixels or more. If the window is less than 900 pixels wide, the button toggles between the graph and the side bar. This ensures that the most relevant data is always displayed clearly.

The right button lets you switch to *full screen mode*, which hides the task bar at the top and the info bar at the lower edge of the browser window.

5.3 Device Information

You can open a field with further, general information on this device by clicking the button *Device Info* in the header.



The first section displays the device's name, type and the active firmware.

The device name can be changed in the configuration area. In default settings, the system name is querx000000, where the six zeros are placeholders for the last six digits of the device's MAC-address.

The second section displays the time that has elapsed between the first and last entries in the data logger, as well as the percentage of its memory that has been used. It also shows the system's time of operation since the last system start and the current date and time.

5.4 Viewing Recent Sensor Events

The 16 most recent events, such as alerts, values returning to their normal state or sensor failures, can be viewed in the configuration area.

Open the page *Maintenance / Events*.

	Last events	
Date / Time	Event	Value
14.12.2016 / 09:32:2	28 Dew point back to normal	25.8°C
14.12.2016 / 09:31:3	37 Dew point high	31.5°C
14.12.2016 / 09:29:2	26 Dew point back to normal	25.6°C
14.12.2016 / 09:29:0	03 Dew point high	26.4°C
14.12.2016 / 09:23:0	02 Humidity dropping	50%RH

In default settings, the events are displayed in English and correspond to the texts specified for emails, as described in chapter 4.4 *Event Descriptions*.

5.5 Exporting Data

The values gathered by Querx can be exported via the web interface.

egnite Querx supports three formats for data export:

CSV

Data that is exported in the CSV format can be further processed in spreadsheet applications.

XML

The file transport format XML is well suited to transmitting and processing data in various applications

JSON

JSON is a file format that is based on JavaScript. It has been gaining significance, especially with regard to the Internet of Things.

Open the Querx Web interface.



- **1.** Set the *Timeframe* to the period of which you want to export the data, as described in the previous section.
- 2. Click Export.
- **3.** Select the format you want to export the data in from the drop down menu *Format*.

- **4.** Set the time interval between individual exported values in the input field *Steps*.
- 5. Click Download.

The exported files include the specified time frame's date and starting time, the average-, minimum- and maximum-values, as well as a timestamp for each measurement of the selected time frame.

5.6 Embedding Graphs Into Other Sites

Wherever Querx can be reached via a network, *Iframe* can be used to embed the graph from the Querx home page into any other site, for instance on your local network.

Open the Querx home page.



- 1. Click Export.
- **2.** Copy the displayed *HTML source-code* to the clipboard.
- **3.** Paste the HTML source-code into the site on which you want to display the graph.

6 The HTTP Interface

The data logged by egnite Querx and the current measurements can be accessed via the HTTP interface.

This lets you integrate the data into existing systems or create your own solutions.

6.1 Retrieving Current Values

URL	http:// <ip>/tpl/document.cgi?tpl/j/current.tpl</ip>	
URL-parameters:		
format	xml	Returns the current values in the XML format.
	json	Returns the current values in the JSON format.
fname	Filename	Sets the returned file's name.

Example:	Example: Retrieving current values in the XML format (egnite Querx PT)		
URL	http://192.168.1.100/tpl/document.cgi? tpl/j/current.tpl&format=xml		
Output			
	<pre><?xml version="1.0" encoding="UTF-8"?></pre>		
	querx PUBLIC "-//egnite//DTD Querx 1.0//EN"</td		
	"http://www.egnite.de/dtds/querx.dtd">		
	<querx version="1.0"></querx>		
	<hostname>querx011f30</hostname>		
	<ip>192.168.1.100</ip>		
	<port>80</port>		
	<pre><date_gmt>Tue, 26 Apr 2016 12:55:48</date_gmt></pre>		
	<pre><date_local>Tue, 26 Apr 2016 13:55:48</date_local></pre>		
	<contact></contact>		
	<pre><location></location></pre>		
	<sensors></sensors>		
	<pre><sensor <="" id="sensor_1" pre=""></sensor></pre>		
	name="Temperature"		
	unit="°C"		
	status="0"		

```
uplim="85.0"
       lolim="-40.0"/>
 <sensor id="sensor 2"</pre>
      name="Humidity"
      unit="%RH"
      status="0"
      uplim="100"
       lolim="0"/>
 <sensor id="sensor 3"</pre>
       name="Dew point"
      unit="°C"
      status="0"
      uplim="26.0"
       lolim="0.0"/>
 </sensors>
<data>
 <record>
  <entry sensorid="sensor_1" name="value" value="23.7" trend="0"/>
  <entry sensorid="sensor 2" name="value" value="29" trend="0"/>
  <entry sensorid="sensor 3" name="value" value="23.7" trend="0"/>
 </record>
</data>
</querx>
```

```
Example: Retrieving current values in the JSON format (egnite Querx TH)

URL http://192.168.1.100/tpl/document.cgi?tpl/j/current.tpl&format=json

Output

{
    "querx":
    {
        "version": 1.0,
        "hostname": "querx011f30",
        "ip": "192.168.1.100",
        "port": 80,
        "date_gmt": "Tue, 26 Apr 2016 12:54:50",
        "date_local": "Tue, 26 Apr 2016 13:54:50",
        "contact": "",
        "location": "location",
```

```
"sensors":
[
{"sensor":
 "id": "sensor_1",
 "name": "Temperature",
 "unit": "°C",
  "status":"0",
 "uplim":"85.0",
 "lolim":"-40.0"
} }
 {"sensor":
 "id": "sensor 1",
  "name": "Humidity",
  "unit": "%RH",
  "status":"0",
 "uplim":"100",
 "lolim":"0"
 } }
 {"sensor":
 "id": "sensor 1",
  "name": "Dew point",
  "unit": "°C",
  "status":"0",
 "uplim":"26.0",
 "lolim":"0.0"
} }
],
"data":
{"record": {
 "timestamp": "1461675290",
  "date": "26.04.2016",
  "time": "13:54:50",
  "entry": [
```

```
{ "sensorid": "sensor_1",
   "name": "value",
   "value": 23.7,
   "trend":0
  { "sensorid": "sensor_2",
   "name": "value",
   "value": 33,
   "trend":0
  { "sensorid": "sensor_3",
   "name": "value",
   "value": 23.7,
   "trend":0
  ]
 }
}
]
}
```

6.2 Retrieving Logged Data

URL	http:// <ip>/tpl/document.cgi?tpl/j/datalogger.tpl</ip>	
URL parameters:		
format	xml	Returns logged values in the XML format.
	json	Returns logged values in the JSON format.
	CSV	Returns logged values in the CSV format.
fname	Filename	Sets the returned file's name.

start	UNIX-Timestamp (e.g. 1459461600 for 04/01/2015, 00:00:00)	Exports data starting from the time specified in the Unix timestamp format
	Negative whole number (e.g3600)	Exports data starting from the current time minus the specified number of seconds
end	UNIX-Timestamp (e.g. 1459461600 for 04/01/2015, 00:00:00)	Exports data up until the time specified in the Unix timestamp format
	Negative whole number (e.g60)	Exports data up until the current time minus the specified number of seconds
	0 or blank	Exports data up until the current time
step	Whole number	Sets the time interval between values
	0 or blank	Sets the time interval between values to 60 seconds

Example: Retrieving values from the last 24 hours with an interval of 2 hours as "yesterday.csv" (egnite Querx TH)	
URL	http://192.168.1.100/tpl/document.cgi?tpl/j/datalogger.tpl &format=csv &start=86400 &step=7200
Output	Date/Time; Temperature low; Temperature avg; Temperature high; Humidity low; Humidity avg; Humidity high
	13.04.2016 18:00:00;23.6;23.9;24.0;31;32;32
	13.04.2016 20:00:00;24.1;24.2;24.2;32;32;32
	13.04.2016 22:00:00;24.2;24.2;24.3;32;33;33
	14.04.2016 00:00:00;24.2;24.2;24.3;33;33;33
	14.04.2016 02:00:00;24.2;24.2;24.3;33;33;33
	14.04.2016 04:00:00;24.2;24.2;24.3;33;33;33
	14.04.2016 06:00:00;24.1;24.2;24.2;33;33;33
	14.04.2016 08:00:00;23.8;24.1;24.2;33;33;34
	14.04.2016 10:00:00;23.7;23.8;23.9;32;33;33
	14.04.2016 12:00:00;24.1;24.2;24.3;31;32;33
	14.04.2016 14:00:00;24.2;24.4;24.7;30;30;31

Example: Retrieving the values from the 5 th of April 2016 with an interval of one hour in the XML format (egnite Querx PT)	
URL	http://192.168.1.100/tpl/document.cgi?tpl/j/datalogger.tpl &format=xml

```
&start=1459854000
          &end=1459864800
          &step=3600
          <?xml version="1.0" encoding="UTF-8"?>
Output
          <!DOCTYPE querx PUBLIC "-//eqnite//DTD Querx 1.0//EN"</pre>
            "http://www.egnite.de/dtds/querx.dtd">
          <querx version="1.0">
           <hostname>querxwlan</hostname>
          <ip>192.168.1.100</ip>
           <port>80</port>
           <date gmt>Tue, 26 Apr 2016 10:48:41</date gmt>
           <date local>Tue, 26 Apr 2016 11:48:41</date local>
           <contact></contact>
           <location></location>
           <sensors>
           <sensor id="sensor 1" name="Temperature" unit="&deg;C"></sensor>
           <data>
           <record timestamp="1459857600" date="05.04.2016" time="13:00:00">
            <entry sensorid="sensor 1" name="minimum" value="25.3"/>
            <entry sensorid="sensor 1" name="average" value="25.4"/>
            <entry sensorid="sensor 1" name="maximum" value="25.5"/>
            </record>
           <record timestamp="1459861200" date="05.04.2016" time="14:00:00">
            <entry sensorid="sensor 1" name="minimum" value="25.3"/>
            <entry sensorid="sensor 1" name="average" value="25.4"/>
            <entry sensorid="sensor 1" name="maximum" value="25.6"/>
            </record>
           <record timestamp="1459864800" date="05.04.2016" time="15:00:00">
            <entry sensorid="sensor 1" name="minimum" value="20.2"/>
            <entry sensorid="sensor 1" name="average" value="22.7"/>
            <entry sensorid="sensor 1" name="maximum" value="26.3"/>
            </record>
          </data>
          </querx>
```

6.3 TLS and User-login

The examples provided above work for unencrypted access to the web interface and when no password protection has been set up. In order to retrieve data as an authorized, password-protected user, you need to log into the web interface and save the session.

WLAN models: Saving the session is also advisable if you need to repeatedly access data via TLS, as the TLS-initialization only needs to be performed once.

URL	https:// <ip>/login.cgi</ip>
POST-Parameters	
login_user	Username
login_pass	Password

Example: User registration	
URL	https://192.168.1.100/login.cgi
Postdata	login_user: querx login_pass: verysecure
Output	Ignore the output but save the session!

6.4 Application Examples

Examples for the application with various coding languages can be found in the tutorials section on the product page at www.egnite.de.

7 Access Privileges

The factory settings include an anonymous user, whose access is not password protected. Three additional, password-protected users can be set up. The following access privileges can be assigned to these users:

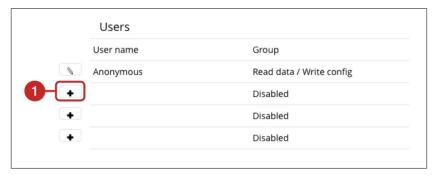
- *Deactivated*: The user can not access the device.
- *Read data*: The user can read the data tracked by Querx
- Read data / Read config: The user can read the data tracked by Querx and the device's settings.
- Read data / Write config: The user can read the data tracked by Querx and the device's settings. They can also change the settings.

7.1 User Administration

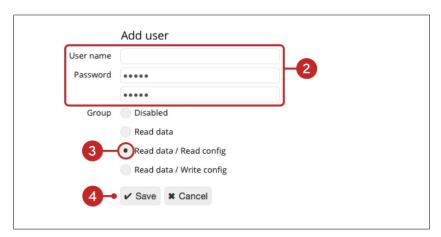
The factory settings do not include a password-protected user, making the device's settings accessible to any user on the network. Therefore, it is advisable to set up users with password-protected access and then restrict the anonymous user's access.

7.1.1 Creating a New User Account

Open the page *System / Users* in the configuration area to change the user settings.



1. Click the *Add* button next to an empty line in the section *Users*.

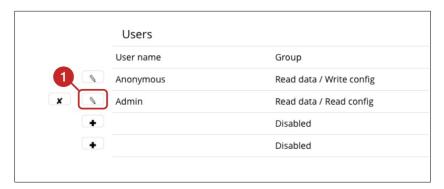


- 2. On the following page, enter a user name into the input field *User name* and a password into the input field *Password*.
- **3.** Assign the user to a *Group* of access rights.
- **4.** Click *Save* to apply your settings and create the user account.



7.1.2 Editing a User Account

Open the page System / Users in the configuration area.







1. Click the *Edit* symbol in the section *Users*.



- 2. Make the required changes.
- 3. Click Save to apply your changes.



Information

The access rights can only be edited if at least one further user with writing access has been set up.

7.1.3 Removing a User

Open the page System / Users in the configuration area.







1. Click the *Remove* button next to the user you wish to remove.



2. Confirm that you wish to remove this user by clicking *Yes*.

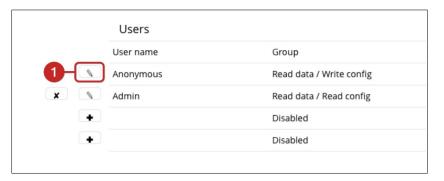


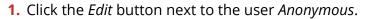
Information

A user with access rights can only be removed if at least one further user with writing access has been set up.

7.1.4 Deactivating the Anonymous User

Once you have set up a user with writing access, you can restrict the anonymous user's access rights or deactivate this user entirely. To do this, open the page *System / Users* in the configuration area.







- **2.** In order to restrict anonymous access to Querx entirely, assign the group of access rights *Disabled* to the user. To allow all network members restricted access to Querx, select the required group of access rights.
- 3. Click Save to apply your changes.



7.2 Logging in

If you have set up users and assigned access rights to them, you will first need to log into the device.

The buttons that let you log in and access the configuration area are located in upper right corner of the home page.



- 1. Click Login.
- **2.** Enter the user name into the input field *User* and the password into the input field *Password*.
- **3.** Click *OK*.

8 Advanced System Configuration

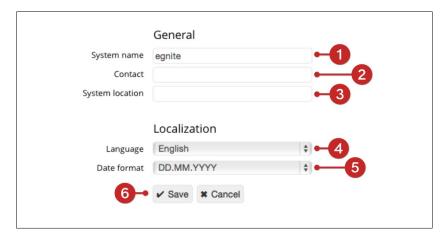
The main settings have already been explained in chapter 2.9 *Initial Configuration*. The following sections describe further possible settings in detail.

8.1 General Settings

The configuration area's home page is the sub menu *System / General*. This is where you can enter general information on the device.

The *contact* and *location* parameters can be retrieved via SNMP (cf. Section *10.4 Configuring SNMP*).

The *language* selection lets you set the web interface's language. The *date format* field is used to select the format in which calendar dates are displayed in the web interface and in exported files.



- 1. The system name identifies the device whenever it sends alert notifications and when using various interfaces. It also serves as the host name that can be used to access Querx via a web browser (cf. Section 2.7 Accessing the Web Interface). You can use up to 15 letters and digits, but you should refrain from using special characters, in order to ensure compatibility with other systems.
- **2.** If you wish, enter the responsible contact person into the input field *Contact*

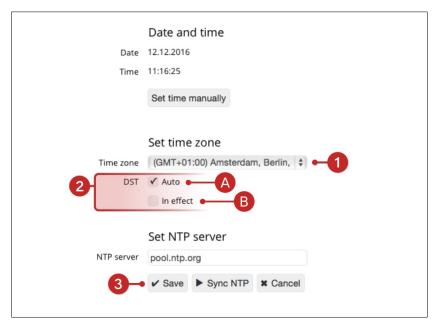
- **3.** and enter the device's location into the input field *System Location*. These are both simple information fields that can be queried via SNMP, for instance, as explained in chapter *10.4 Configuring SNMP*.
- **4.** Select the *Language* in which you want the web interface to be displayed.
- **5.** Select the *Date format* for the web interface and exported files
- **6.** Click *Save* to apply your changes.

8.2 Setting Date and Time

The page *System / Time* displays the current date and time and offers several ways to set date and time manually or automatically.

Querx requires this data, in order to track measurements. It is usually updated automatically via the net or a local time server. Querx also features an internal clock that enables the device to continue tracking data if the network connection fails. The integrated buffer battery can bridge even longer power shortages.

Internally, Querx generally operates on universal time coordinated (UTC). The interface and exported data, however, display the local time. In order to display the correct time, you need to ensure that the correct time zone has been configured.



- 1. Select the correct time zone for your location from the drop down menu time zone.
- 2. Now select the settings for daylight saving time:
 - A. If your country uses daylight saving time and the time changes on the last Sundays of March and October, please activate *auto* in the section *DST*.
 - B. If your country uses daylight saving time, but the time does not change on the last Sundays of March and October, please deactivate auto in the section DST. You will need to select whether summer time is active manually.
- 3. Click Save, in order to apply your changes.

If the device is not connected to the internet or an internal NTP server is available on the network, it is advisable to configure time and date automatically via SNTP.

Setting date and time via the network



- 1. Enter an NTP server.
- 2. Click Sync NTP to update time and date.
- 3. Click Save to apply your changes.

i

Information

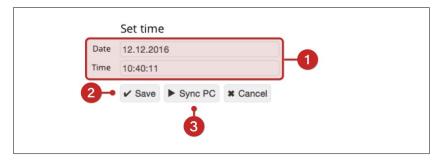
If a valid NTP server has been set up, time and date will be updated automatically once per hour.

Setting date and time manually

If no NTP server is available, time and date can also be set manually.



1. Click *Set time manually*.



- **2.** The values can be entered into the fields *Date* and *Time* manually.
- **3.** Alternatively, date and time can be synced with your PC. In order to do this, click *Sync PC*.
- 4. Click Save to apply your changes.

8.3 Network Configuration

Querx can be connected to a network via an Ethernet LAN cable. The WLAN models can alternatively be connected to wireless networks.

The Ethernet interface needs to detect a network connection, in order to activate the wired network interface. If no Ethernet connection is detected, or an existing one is disrupted, Querx WLAN will activate the wireless network interface.

8.3.1 Ethernet Interface

In the default settings Querx configures the wired network connection automatically.

Alternatively, the network settings can be configured manually. Manually assigning a static IP-address to the device will make it boot more quickly and also make it accessible at the same IP-address at all times.

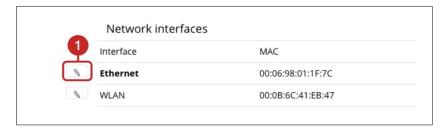


Information

Changes to the network settings will only be applied after the device has rebooted.

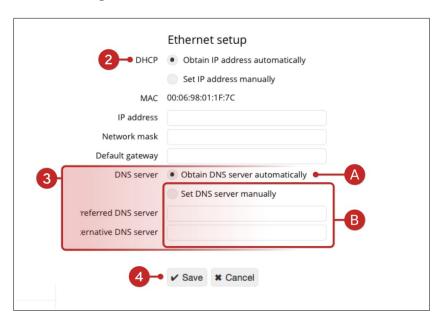
8.3.2 Dynamic Network Configuration

Open the page *System / Network* in the configuration area to select the dynamic network configuration using DHCP or Zeroconf.





1. Click the *Edit* symbol next to the entry *Ethernet* to access the settings for this interface.



- 2. Select Obtain IP address automatically.
- 3. Choose whether you want to
 - A. Obtain the DNS server automatically or
 - **B.** Set the DNS server manually.
- **4.** Click *Save* to apply your settings.

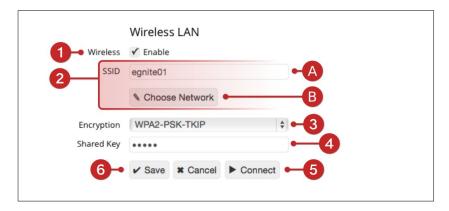


Information

Changes to the network settings will only be applied after the device has rebooted.

8.3.3 WLAN Models: Wireless LAN Interface

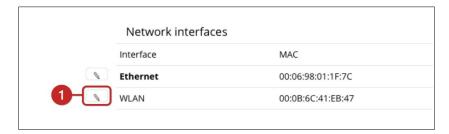
Open the page *System / WLAN* in the configuration area to configure the wireless LAN interface.



- 1. Click *Enable*, in order to activate the wireless interface.
- 2. Select your network.
 - **A.** Enter your network's SSID manually in the input field *SSID* or
 - **B.** click the button *Select network* to select the network from a list of available wireless networks.
- **3.** Select the method of encryption from the drop down menu *Encryption*.
- **4.** Enter the key in the input field *Shared key*.
- **5.** Click *Connect* to test the connection with the entered parameters.
- **6.** Click *Save* to apply your changes.

8.3.4 Dynamic and Static Network Configuration

Open the page *System / Network* in the configuration area to select the dynamic network configuration using DHCP or Zeroconf.





1. Click the *Edit* button next to the entry *WLAN*.

Proceed as described in section 8.3.1 Ethernet Interface.

8.3.5 WLAN Models: Selecting the Active Network Interface

Querx WLAN switches between the wired and wireless interfaces according to whether it can detect a wired Ethernet connection.

If a wired network connection is detected, Querx WLAN activates the Ethernet interface. If no wired connection is detected or an existing connection is disrupted, the device will activate the wireless interface.

The device needs to reboot, in order to change the active network interface. This process can take a little while.

The status LED indicates which network interface is currently active. The LED flashes

- *green* when the cable interface is active
- *blue* when the wireless network is active.

8.3.6 Deactivating the Discovery Function

In standard settings, Querx is accessible via the Discovery Service, in order to facilitate the manual configuration of its network settings using the application **Device Discoverer**. It is advisable to deactivate this service once the device is configured to increase the system's security. For this purpose, open the page *System / Network*.



- 1. Deactivate the checkbox *Discovery*.
- 2. Click Save to apply your changes.



Information

Querx may no longer be accessible by some applications if the Discovery Service is deactivated.

8.4 Configuring the Data Logger

egnite Querx features an integrated data logger that tracks the following data in configurable time intervals:

- Peak, minimum and average temperature values
- TH and THP models: Peak, minimum and average humidity values
- THP models: Peak, minimum and average pressure values

Querx THP can save up to 36,864 entries. Querx TH and PT have a capacity of 73,728 entries. The WLAN models can record 4 million entries. This means that Querx THP can store data for 25 days when logging one entry per minute.

Querx TH and PT can track data for 51 days and the WLAN models can record data for 7.5 years, when using the same settings.

Data compression can be activated, in order to increase the timespan that can be logged. If compression is activated, entries are only saved if any change has occurred since the last entry.

The memory is designed as a ring memory. If the memory's maximum capacity is reached, the oldest entries will be overwritten.



- Set the interval between logged entries by entering the required number of minutes in the input field Logging interval.
- 2. If required, activate data Compression.
- 3. Click Save to apply your changes.



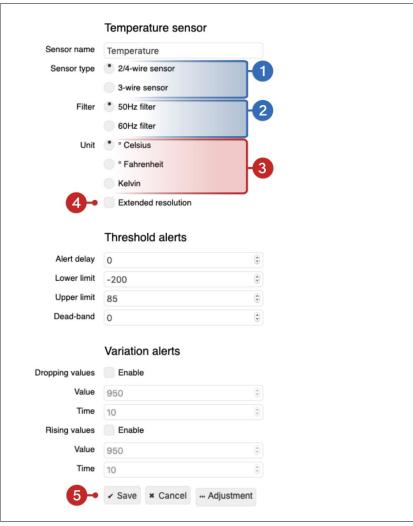
Information

Data compression can lead to noncritical display errors in the representation of measurements in the diagram.

9 Advanced Sensor Configuration

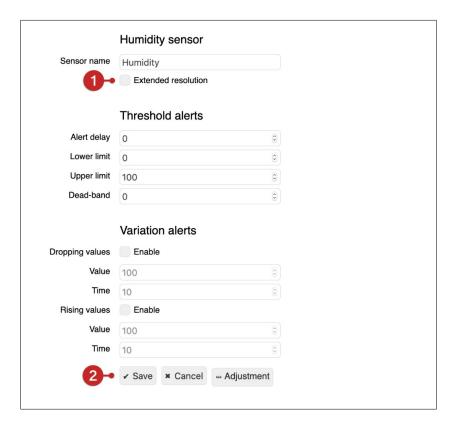
9.1 Temperature Sensor

Open the page *Sensors / Temperature* in the configuration area, in order to configure the temperature sensor.



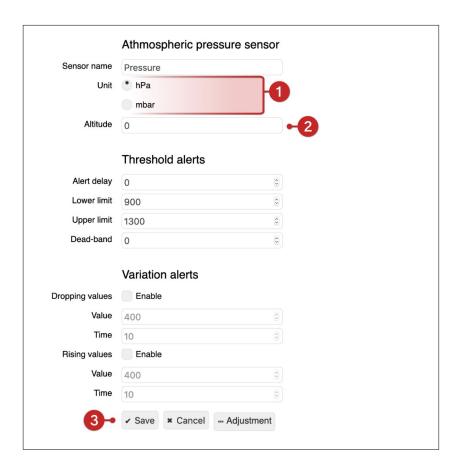
- **1. PT Models:** Select whether you are going to use a 2-. 3- or 4-wire sensor in the input field *Sensor type*.
- **2. PT Models:** Set the *Filter* to the mains frequency used in your country. In Europe this is 50 Hz.
- 3. Select the physical *Unit* that you want Querx to use.
- 4. Activate Extended Resolution in order to display measurements with two decimal places instead of one. Keep in mind that this does not increase the accuracy of measurements and that data will still be logged with one decimal place.
- 5. Click Save to apply your changes.

9.2 Humidity Sensor



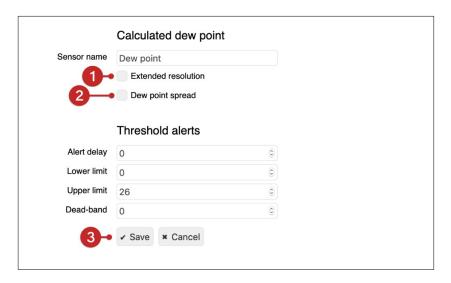
- **1.** Activate *Extended Resolution* in order to extend the display measurements by one decimal place. Keep in mind that this does not increase the accuracy of measurements and that data will still be logged with one decimal place.
- 2. Click Save to apply your changes.

9.3 Air Pressure Sensor



- 1. Select the physical *Unit* that you want Querx to use.
- **2.** Querx usually displays the absolute air pressure at its location. If you need to monitor the relative air pressure, you will require the location's elevation above sea level.
- 3. Click Save to apply your changes.

9.4 Calculated Dew Point



- **1.** Activate *Extended Resolution* in order to extend the display measurements by one decimal place. This does not increase the measurements' accuracy.
- **2.** If you activate *Dew point spread*, Querx will display the difference between the current temperature and the calculated dew point.
- 3. Click Save to apply your settings.

10 Configuring the Interfaces

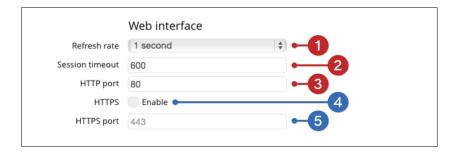
Querx offers a number of different interfaces that can be used to access all measured data and notify you of any critical changes.

10.1 The Web Interface

This section explains the basic configuration of the web interface and the diagram on the home page.

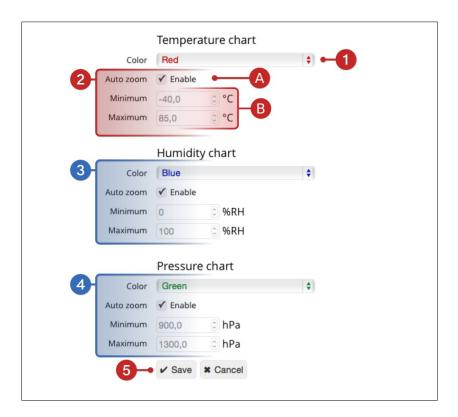
10.1.1 Basic Settings for the Web Interface

Open the page *Interfaces / Web* in the configuration area.



- **1.** Enter the rate at which the dynamic values (e.g. the temperature) are to be updated in the web interface in the *Refresh rate* input field.
- 2. Enter the time after which an inactive user is logged out in the *Session timeout* input field.
- **3.** Enter the *HTTP port* that is to be used for the unencrypted web interface (the standard port is 80).
- **4. WLAN models:** Click *Activate* to use HTTPS to encrypt the transmission of the web interface.
- **5. WLAN models:** Enter the *HTTPS port* via which the encrypted web interface is to be transmitted.

10.1.2 Visualization



- 1. Select a *Color* for the temperature chart.
- 2. Select the value range displayed in the diagram:
 - **A.** Enable *Auto zoom* to let Querx automatically adjust the displayed range to the tracked values.
 - **B.** Alternatively, static *Minimal* and *Maximal* values can be assigned to the displayed value range.
- **3. TH and THP models:** Repeat steps **1** and **2** for the humidity curve.
- 4. THP models: Repeat steps 1 and 2 for the pressure curve.
- 5. Click Save to apply your changes.

10.2 Configuring HTTP-Push

The page *HTTP-Push* in the configuration area lets you set up up to two cloud services to which Querx can transmit the data it tracks simultaneously. The structure in which data needs to be sent to any cloud service depends on the provider. Therefore, Querx features a template system that lets you output and transmit data saved on your device to a cloud service in various structures and file formats (JSON, XML, CSV...).

10.2.1 Generating Templates

Any text editor can be used to generate template files. A tutorial is available at www.egnite.de. Alternatively, you can also download ready-made templates for the most commonly used cloud services by following the same link.

10.2.2 Installing Templates

After generating or downloading a template from www.egnite.de, it needs to be installed on the device.

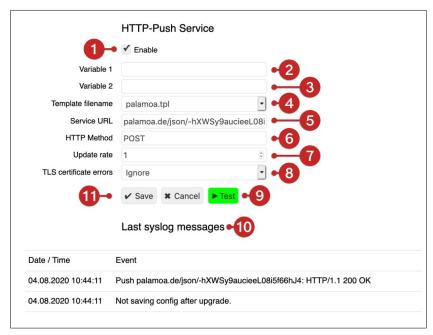
Open the page Firmware in the configuration area.



- **1.** Select the required template file in the section *Install content*.
- **2.** Click the button *Send*, to save the file in the device's internal memory.

10.2.3 Setting up HTTP-Push

Open the page *HTTP-Push* in the configuration area to set up the installed template for use with the HTTP-Push feature.



- 1. Click the button Enable.
- 2. Optionally, specify a custom variable. The value you enter here can be retrieved in the template and the URL as {{pushtab_var1}} by entering "\$1".
- 3. Optionally, specify a custom variable. The value you enter here can be retrieved in the template and the URL as {{pushtab_var2}} by entering "\$2".
- **4.** Enter the *Template filename* that is specified in the previously installed template's header line. The palamoa.tpl template for the Palamoa cloud is preinstalled.
- **5.** Enter the URL for the HTTP-endpoint of the cloud service to which you want to transfer your data. This is usually specified in the cloud service's online documentation.
- Select the HTTP method that you want to use for data transmission. This is usually specified in the cloud service's online documentation. The most common method is POST.

- 7. Enter the *Update rate*. This value determines how often Querx sends new data to the cloud service (in minutes). If this value is set to 0, Querx will transmit data whenever any values have changed.
- **8. WLAN models:** The server certificate can be checked, in order to ensure the cloud server's authenticity. This requires the corresponding CA certificate to be saved, as described in chapter 10.7. Installing CA certificates. If you have not installed a certificate, choose the standard configuration Ignore.
- 9. Click the button *Test* to send an initial data set to the cloud. If the transmission is successful, the button will turn green. If any settings are incorrect, it will turn red and the settings causing the problem will be highlighted red. If required, correct the settings and click the *Test* button again.
- **10.** In case any settings are incorrect, check the *Syslog messages*. They usually contain useful information concerning the problem.
- **11.** Click *Save* to apply your configuration and begin data transmission.

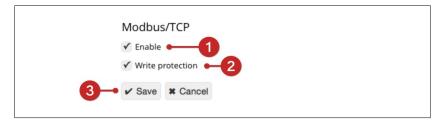
10.3 Modbus/TCP

egnite Querx can transfer data via Modbus/TCP, making it suitable for industrial process monitoring (SCADA) amongst other possible applications.

Practical examples of the application of Modbus/TCP can be found on the product page at www.egnite.de.

10.3.1 Activating Modbus/TCP

Open the page *Interfaces / Modbus* in the configuration area.



- **1.** Activate Modbus/TCP by clicking the checkbox *Enable*.
- **2.** If you want to allow changes to the Modbus/TCP configuration, uncheck the checkbox *Write protection*.
- 3. Click Save to apply your changes.

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Information

Please note that Querx only supports a single Modbus connection. If you intend to use Querx with several masters, the connection to one master needs to be interrupted, in order to vacate the connection for the other masters.



Information

The device needs to reboot after activating or deactivating Modbus/TCP.

10.3.2 Modbus Registers

Read Registers					
Address	Offset	Format	Contents		
30010	9	int16	Sensor error flags		
30011	10	int16	Temperature Celsius * 10		
30012	11	int16	Relative humidity %		
30013	12	int16	Temperature Fahrenheit * 10		
30014	13	int16	Temperature Kelvin * 10		
30015	14	int16	Dew point Celsius * 10		
30016	15	int16	Dew point Fahrenheit * 10		
30017	16	int16	Dew point Kelvin * 10		
30019	18	int16	Absolute pressure hPa * 10		
30020	19	int16	Relative pressure hPa * 10		

Holding Registers					
Address	Offset	Format	Contents		
40021	20	int16	Lower temperature limit Celsius * 10		
40022	21	int16	Upper temperature limit Celsius * 10		
40023	22	int16	Temperature dead band Kelvin / Celsius * 10		
40024	23	int16	Lower temperature limit Fahrenheit * 10		
40025	24	int16	Upper temperature limit Fahrenheit * 10		
40026	25	int16	Temperature dead band Fahrenheit * 10		
40027	26	int16	Lower temperature limit Kelvin * 10		
40028	27	int16	Upper temperature limit Kelvin * 10		
40031	30	int16	Lower humidity limit		
40032	31	int16	Upper humidity limit		
40033	32	int16	Humidity dead band		
40051	50	int16	Lower dew point limit Celsius * 10		
40052	51	int16	Upper dew point limit Celsius * 10		
40053	52	int16	Dew point dead band Celsius * 10		
40054	53	int16	Lower dew point limit Fahrenheit * 10		
40055	54	int16	Upper dew point limit Fahrenheit * 10		
40056	55	int16	Dew point dead band Fahrenheit * 10		
40057	56	int16	Lower dew point limit Kelvin * 10		
40058	57	int16	Upper dew point limit Kelvin * 10		
40061	60	Int16	Lower pressure limit in hPa * 10		
40062	61	Int16	Upper pressure limit in hPa * 10		
40063	62	Int16	Pressure dead band in hPa * 10		

10.4 Configuring SNMP

Querx can be integrated into network management systems such as Nagios, OpenNMS or Zabbix via the Simple Network Management Protocol (SNMP). egnite Querx supports SNMPv1.

The Management Information Database (MIB) is saved on the device and can be downloaded from the web interface, as described in section 10.4.4.SNMP MIB.

Practical examples of the application of SNMP can be found on the product page at www.egnite.de.

10.4.1 General Data

Open the page *System / General* in the configuration area to enter the data concerning the device's system name, contact person and location.

10.4.2 Activating SNMP

Open the page Interfaces / SNMP.



- **1.** Activate SNMP by clicking the checkbox *Enable*.
- **2.** Check the *Read community* and make any required changes.
- **3.** Click *Save* at the bottom of the screen to apply your changes.

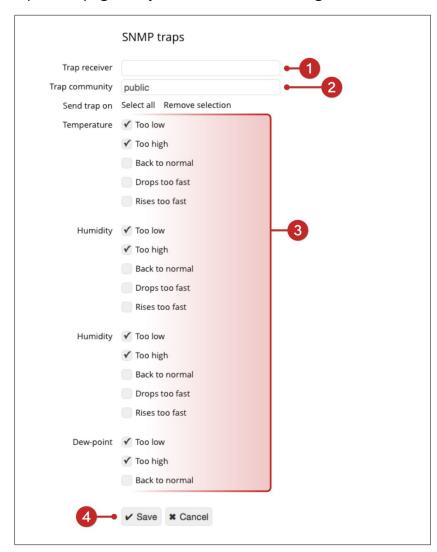
Restart the device via the web interface as detailed in chapter 11.1.1 Soft Boot.



Information

Please note that Querx needs to reboot after enabling or deactivating the SNMP-agent.

10.4.3 Activating SNMP Traps



Open the page *Interfaces / SNMP* in the configuration area.

- **1.** Enter the IP-address or hostname for the host who is to receive the SNMP traps in the input field *Trap receiver* in the *SNMP* section.
- **2.** Check the *Trap community* and make any required changes.
- **3.** Select which events will trigger SNMP traps in the section *Send trap on*.
- 4. Click Save to apply your changes.

10.4.4 SNMP MIB

The main SNMP Object Identifiers defined by Querx are:

OID	Description
1.3.6.1.4.1.3444.1.14.1.2.1.5.1	Temperature sensor
1.3.6.1.4.1.3444.1.14.1.2.1.5.2	Humidity sensor
1.3.6.1.4.1.3444.1.14.1.2.1.5.3	Calculated dew point
1.3.6.1.4.1.3444.1.14.1.2.1.5.4	Pressure sensor
1.3.6.1.4.1.3444.1.14.2.0.101	Trap-code for normal conditions
1.3.6.1.4.1.3444.1.14.2.0.102	Trap-code for alerts

Please refer to the MIB that is saved on the device for a complete list.

Open the page *Interfaces / SNMP* in the configuration area.



1. Click the *Download* button in the *SNMP agent* section to download the Management Information Database (MIB).

10.5 Configuring Syslog

Open the page *Interfaces / Syslog* to send notifications and error reports to a syslog server.



- 1. Enter the Syslog server's IP address or hostname.
- **2.** Click *Save* to apply your settings.

The application **Device Discoverer** includes an integrated Syslog server which can receive error reports from Querx. Detailed troubleshooting instructions can be found in the *Services / Tutorials* section at www.egnite.de.

10.6 Signalers

egnite Querx is fitted with an LED that can notify you of occurring alerts.

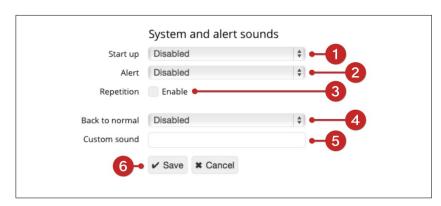
10.6.1 Optical Signals

Open the page *Interfaces / Signalers* to configure alerts displayed on the device itself.



- **1.** Set the number of seconds for the *Rate* at which egnite Querx blinks under normal conditions.
- **2. WLAN models:** Select the LED's *Brightness* under normal conditions.
- **3. WLAN models:** Select the LED's *Brightness* when signaling an alert.
- **4.** Select the LED's *Color* when signaling a temperature alert.
- **5. TH and THP models:** Select the LED's *Color* when signaling a humidity alert. This includes dew point alerts.
- **6. THP models:** Select the LED's *Color* when signaling a pressure alert.
- 7. Click Save to apply your settings.

10.6.2 WLAN Models: Acoustic Signals



Acoustic signals are only available on WLAN models.

- **1.** Select a *Startup* signal sound.
- **2.** Select an *Alert* signal sound.
- **3.** Specify whether the signal for alerts is to be *Repeated*.
- **4.** Select a sound to signal that the values are *Back to normal*.
- If desired, specify a personalized signal sound using the "scientific pitch notation". https://en.wikipedia.org/wiki/Scientific_pitch_notation
- 6. Click Save to apply your changes.

10.7 WLAN Models: Installing CA certificates

When establishing an encrypted connection to a configured mail server or a cloud server, the server will transfer a certificate. Among other things, this is intended to ensure that the server is actually the requested one. In order to do this, however, the certificate of the certification body specified in the server's certificate is required. Web browsers on PCs include certificates of far more than a hundred certification bodies and update these regularly. This approach would be disproportionately time-consuming for Querx.

Compared to a web browser, Querx will usually communicate with very few servers. Therefore, it is sufficient to save fewer certification bodies' certificates. These are saved in a file in the PEM format, which is then installed on Querx. As this is a text file, any text editor like Notepad can be used to create them.

The first line needs to include "add=", followed by the file's path, "/ssl/ca.crt", so Querx can recognize the file as a CA certificate. The second line needs to be blank. This could, for instance, look like this:

```
add=/ssl/ca.crt

-----BEGIN CERTIFICATE-----
MIIFazCCA1OgAwIBA...
...4O3sBc0V2m2TgGI
-----END CERTIFICATE-----
```

The file is installed as follows:

Open the page *Firmware* in the configuration area:



- **1.** Click *Browse* in the *Install content* section to select the certificate.
- **2.** Click the *Upload* button, to transfer the file to the internal memory of Querx.
- **3.** The file should appear in the list after successful transfer.

11 Maintenance

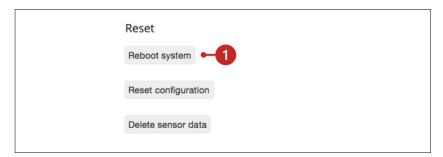
11.1 Reboot

Certain changes to the configuration are only applied after the device has rebooted. There are two different ways of rebooting egnite Querx – via the web interface (soft boot) or by interrupting the power supply (cold boot).

11.1.1 Soft Boot

It is sometimes required to reboot the device after changing settings.

Open the page *Maintenance / Reset* in the configuration area.



1. Click the button *Reboot system*.



Confirm the soft boot by clicking Yes on the following page.

11.1.2 Cold Boot

A cold boot may be necessary if the device should cease to respond.

- 1. Disconnect Querx from the power supply.
- 2. Wait for several seconds.
- 3. Reconnect Querx to the power supply.

11.2 Configuration Backup

The configuration can be exported, in order to save it or apply the same settings to several devices. The following settings are ignored when exporting the configuration:

- Manual network settings
- Email accounts and passwords

11.2.1 Exporting the Configuration

Open the page *Maintenance / Backup* in the configuration area.



- **1.** Click the *Download* link labelled *Configuration* in the *Configuration backup* section.
- **2.** Save the file by clicking *OK*.

11.2.2 Restoring the Configuration

Open the page *Maintenance / Backup* in the configuration area.



- 1. Click the *Choose File* button labelled *Backup file* in the *Restore configuration* section and select the configuration file that you intend to activate in the dialog box.
- 2. Click Upload.

Finally, restart Querx via the web interface as detailed in section 11.1.1 Soft Boot.



Information

Please note that Querx needs to be rebooted after uploading a configuration file.

11.3 Resetting the Configuration

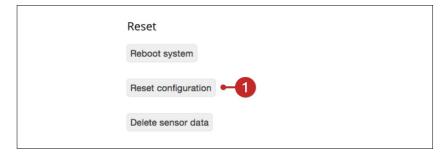
There are two ways of resetting the configuration to the factory settings, via the web interface or a hardware button.

When the configuration is reset via the web interface, the network settings will remain unchanged. This function can be used if any changes to the configuration require a reboot.

When the configuration is reset via the reset button, all settings, including the network configuration, are reset and the device is returned to factory settings entirely. This function is primarily used if Querx is no longer accessible via the network.

11.3.1 Resetting the Configuration Via the Web Interface

Open the page *Maintenance / Reset* in the configuration area.



1. Click the button Reset configuration.



2. Confirm that you want to reset the configuration by clicking *Yes* on the following page.

11.3.2 Performing a Hardware Reset

Querx can be returned to the factory settings via a hardware reset, if you can not enter the configuration area, for instance because you do not have the access data at hand.

You will need:

a biro



egnite Querx TH / THP / PT



egnite Querx WLAN TH / THP / PT

- 1. Use the biro to press the reset switch while the device is turned on (see image). The status LED will start to flash red.
- 2. Keep the switch pressed until the LED stops flashing.
- **3.** Querx will now reboot with the factory settings.



Attention

Do not use a pencil to reset the configuration, as the pencil lead might break and pieces of graphite can damage the device.

11.4 Firmware-Updates

The manufacturer occasionally makes new firmware available, in order to expand the functionality of the Querx product range. If required, these firmware updates can be saved on your device and activated.

http://www.egnite.de/support/querx-firmware/

Querx can store two firmware images in two separate buffers. The software is copied into the internal memory and implemented when one of the buffers is activated.

11.4.1 Installing Firmware Images

Open the page *Maintenance / Firmware* in the configuration area.

The firmware that your device is currently running is displayed in the *Firmware* field of the *Version* section. An update may be advisable, if this version of the firmware is older than the one available for download at sensor.egnite.de.

Installing firmware

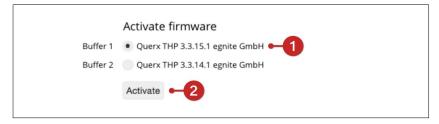
Download the current version of the firmware from the website. Open the page *Maintenance / Firmware* in the configuration area.



- **1.** Select the *Buffer* in which you want to save the firmware image in the section *Install firmware*. It is advised to choose either an empty buffer, or the one with the oldest firmware version.
- **2.** Click *Choose File* and select the firmware image that you want to install.
- **3.** Click *Send* to save the firmware image in the selected buffer.

11.4.2 Activating a Firmware Image

Once it has been installed, the new firmware version needs to be activated. Open the page *Maintenance / Firmware*.



- **1.** Select the *Buffer* containing the firmware image you want to activate in the section *Activate firmware*.
- 2. Click the button *Activate* to activate the new firmware.

Querx will now copy the buffer's contents into its internal memory and then reboot.



Attention

Do not disconnect Querx from the power supply while a firmware image is being activated. If an image is copied incompletely, the device can no longer be used and needs to be sent to the manufacturer to be serviced.

11.4.3 Activating an Alternate Firmware Image

Querx can activate the firmware image stored in the second buffer, if you encounter any unexpected problems after updating the firmware.

You will need:

a biro





egnite Querx TH / THP / PT

egnite Querx WLAN TH / THP / PT

- **1.** Unplug the micro-USB cable to disconnect egnite Querx from the power supply.
- 2. Use the biro to press the button (see image).
- **3.** Keep the button pressed while reconnecting egnite Querx to the micro-USB cable.
- **4.** The status-LED will start to flash red. It will stop flashing and remain red after a few seconds.
- 5. The firmware image stored in the secondary buffer will be loaded into the internal memory once you release the button. The device will then reboot with the changed firmware.



Attention

Do not use a pencil to reset the configuration, as the pencil lead might break and pieces of graphite can damage the device.



Attention

Do not disconnect Querx from the power supply while a firmware image is being activated. If an image is copied incompletely, the device can no longer be used and needs to be sent to the manufacturer to be serviced.

11.5 Changing the Battery

Querx is fitted with a battery that is used to operate the internal clock in the case of a power shortage. A notification appears in the lower left corner of the web interface if the battery's charge reaches critical levels.

The battery can be changed as detailed in the following section. However, we recommend sending the device in for maintenance.

i

Information

egnite Querx is operational without a battery. The battery does not need to be changed if the device is in ongoing operation under normal operating conditions (at a temperature of approx. 23 degrees centigrade). The battery should be changed every five years if the device is not connected to a power source, e.g. during storage.

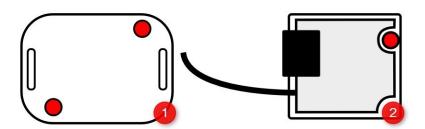
In order to change the battery you will need:

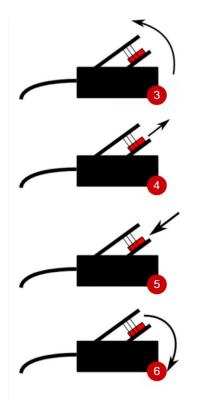
- Two Phillips screwdrivers, sizes PH0 and PH1
- A replacement battery, type Renata CR1225



Attention

Take care not to touch any electrical contacts while changing the battery. Electrostatic discharges (ESD) can damage the device immediately or in the long run.





- **1.** Unscrew the screws marked red in the image, using the PH0 screwdriver. Then remove the back cover of the casing.
- **2.** A second screw is located inside the casing. It is marked red in the image. Undo this screw using the PH1 screwdriver.
- **3.** Carefully lift the circuit board up at the edge opposite the sensor cable.
- **4.** Press the old battery out of the fixture using one of the screwdrivers.
- **5.** Press the new battery into the fixture. If required, use the screwdriver to push the battery into place.
- **6.** Place the circuit board back into the casing.

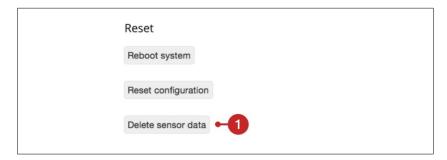
Tighten the screw inside the casing as well as the two screws that fix the back cover.

11.6 Resetting the Internal Memory

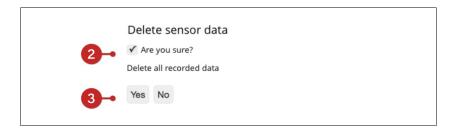
egnite Querx starts logging data as soon as the device is taken into operation.

The previously logged data needs to be deleted, in order to begin logging data according to the basic settings you have configured.

Open the page Maintenance / Reset.



1. Click the button *Delete sensor data*.



- **2.** Confirm that you wish to delete the data by clicking the checkbox *Are you sure?*
- 3. Click Yes.

Please be patient, as this process can take a little while. Querx will reboot after completion and then restart logging data in accordance with your specified settings.

11.7 Adjustment and Calibration

Integrated sensors, as used in the TH and THP models, are usually produced with high tolerances. These sensors are calibrated at our works, in order to achieve the required accuracy.

Platinum temperature sensors, which are used with the PT models, are produced according to accuracy grades and do not need to be calibrated.

We offer DAkkS calibration certificates as an accessory for all devices for any applications that require traceably calibrated monitoring equipment, for quality management purposes, for instance.

Further information on this is available at www.egnite.de. We are also happy to advise you personally.

egnite Querx offers the possibility of calibrating the sensor's measurements, as well as adjusting them, if required.

In common practice, it may occur that Querx does not display the true, current values but diverges from them within certain limits. The feature *Adjustment and Calibration* serves to correct any data gathered by Querx that diverges from the actual values and make it correspond to the real measurements as closely as possible.

In order to determine these actual values, you will require a reference device whose measurements you can trust.

Ideally, this should be a calibrated device with a known standard deviation.

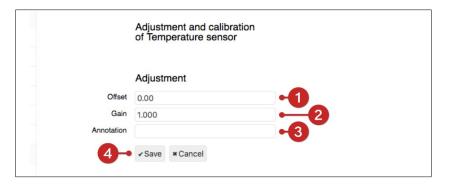
11.7.1 Manual Adjustment with Offset

In this case, a fixed correction value, the so-called offset, is determined in the configuration area. The offset is a fixed value that is added to any value measured by the sensor.

In order to adjust your Querx by this method, please take the following steps:

Establish the required offset to correct the measuring error. This value is determined by comparing the value displayed by Querx to that measured by the reference device and generating the difference between the two values (actual value – value displayed by Querx).

Open the page for the corresponding sensor in the Querx configuration area: Sensors > Temperature / Humidity / Pressure.



- **1.** Enter the offset previously determined into the field *Offset*.
- **2.** Leave the *Gain* value at the standard 1.000.
- **3.** Leave the input field *Annotation* empty.
- **4.** Click *Save* to apply the offset to all future measurements.

11.7.2 Manual Adjustment with Offset and Gain

In addition to adjusting the offset, a second parameter, gain, can be set. While the offset is a fixed value that is added to every measurement, the gain is a multiplication factor. It describes the ratio between the correct value and the potentially wrong value gathered by the sensor. A gain setting of 2 (for clarity's sake with an offset of 0) thus means that the correct value is always twice as high as the uncorrected, measured value.

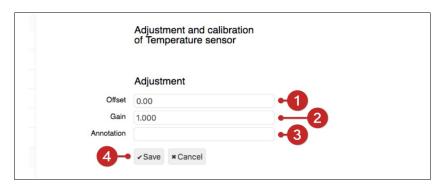
In order to calculate gain and offset, please apply the values of two measurement points to the following formulas:

Gain	(T2 – T1) / (M2 - M1)
Offset	T1 – Gain * M1

The variables are placeholders for the following values:

M1	Value measured and displayed by Querx, first measurement
M2	Value measured and displayed by Querx, second measurement
T1	Actual value (measured by reference device), first measurement
T2	Actual value (measured by reference device), second measurement

After calculating the required values for *Offset* and *Gain*, as described above, open the page for the corresponding sensor in the Querx configuration area: *Sensors* > *Temperature / Humidity / Air Pressure*.



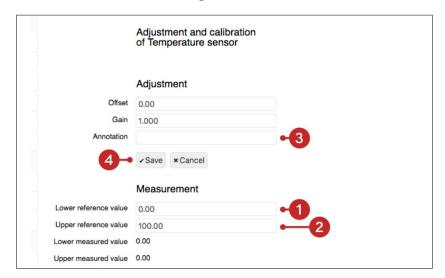
- **1.** Enter the calculated value into the input field *Offset*.
- 2. Enter the calculated value into the input field *Gain*.
- 3. Leave the input field *Annotation* empty.
- **4.** Click *Save* to apply the offset and gain to all future measurements.

11.7.3 Automatic Adjustment with Offset and Gain

egnite Querx can calculate offset and gain automatically, if two reference values, i.e. reliable measurements (see above), are known. The device applies the same formulas as detailed in the section *Manual Adjustment with Offset and Gain*.

In order to let Querx adjust offset and gain automatically, please proceed as follows:

Open the page *Sensors* > *Temperature / Humidity / Air Pressure* in the Querx configuration area.



- **1.** Use a calibrated reference device to determine the lower reference value. Enter the measured value into the input field *Lower reference value*. Click the button *Measure*.
- 2. Raise the value measured by Querx to a higher level by increasing the measured parameter (i.e. temperature, humidity or air pressure) and measure it with the reference device. Enter the reference value into the input field *Upper reference value*. Click the button *Measure*.
- **3.** Leave the input field *Annotation* empty.
- **4.** Click *Save* to apply the offset and gain to all future measurements.

The Querx PT and Querx WLAN PT models can be calibrated without a reference device, if they are fitted with a

waterproof sensor. The freezing point and boiling point of water can be used as reference values instead of determining them with a calibrated device. Dip the sensor into ice water and enter a reference value of 0, in order to adjust the lower reference value. Repeat the measurement after dipping the sensor into boiling water and entering a reference value of 100, in order to calibrate the upper reference value.



Attention

This option is only applicable for Querx variants equipped with a waterproof Pt100 sensor!

11.7.4 Calibration History

egnite Querx further offers a history feature that logs past calibrations with the values for offset and gain, the date, as well as an annotation. This data can be saved in the *Calibration history* by entering any string of text into the input field *Annotation* before clicking *Save*. Since Querx can only save the data of up to 30 calibration processes, and it can not be deleted once saved, it is recommended to only use this feature after making sure that you will really require the data in the history permanently. If the calibration history is not used, the adjustment data is nonetheless saved and applied to all future measurements.

11.8 Troubleshooting

Problem	Solution	Chapter
No network connection	Configure the network settings manually.	2.6.2
	Or: Determine whether a problem with the network exists. If necessary, talk to the network administrator.	
Querx reacts slowly	Check the <i>Memory usage</i> value on the page <i>Maintenance / Firmware</i> . If this is above 70%, please close redundant browser tabs.	
Forgotten user password	Reset the configuration	11.3
Network configuration unknown	Configure the network settings manually.	2.6.2
	Or: Reset the network settings	11.3
NTP / Email / Cloud not working	Ensure that you have configured a valid DNS server	8.3.2
I need to log into the web interface regularly to configure the device	Increase the value for <i>Session timeout</i> in the user management section.	10.1.1
The system no longer works after a firmware update	If you have saved a second firmware image on the device, activate it.	11.4.2

If you encounter any problems not discussed in this manual, please contact the manufacturer egnite directly. The contact details can be found in chapter 12.9 Manufacturer and Contact Details.

Furthermore, a tutorial that will help you narrow down possible issues is available at www.egnite.de.

12 Appendix

12.1 Specifications

12.1.1 egnite Querx TH

Specifications		
Temperature sensor		
Measurement range	-40 °C to 85 °C -40 °F to 185 °F	
Accuracy	±0,4°C (10 to 85°C) / ±1,0°C (-40 to -10°C) ±0,7°F (14 to 185°F) / ±1,8°F (40°F to 14°F)	
Resolution	0,1 °C 0.2 °F	
Long-term stability	≤ 0,01 °C / year (typically)	
Humidity sensor		
Measurement range	0 % to 95 % rF	
Accuracy	±2,0% rF (0 to 80% rF, 30°C/86°F) ±4,0% rF (80 % to 95 % rF, 30°C/86 °F)	
Resolution	1 % rF	
Long-term stability	≤ 0,25 / year (typically)	
Sensor type	CMOS-IC with polymer film	
Hardware and interfaces		
Interval between measurements	1 second	
Calibration	Factory-calibrated, DakkS certificate available (German Accreditation Body)	
Sensor heater	Integrated	
Ethernet	10/100 Mbit RJ45, HP Auto-MDIX Static or dynamic IP (DHCP client)	
Operating system	Nut/OS 5	
Firmware updates	Via web interface, rescue function	
Logging interval	Configurable	
M2M	HTTP (XML, CSV, JSON), Syslog, Modbus/TCP, SNMP	
Data logger capacity	73,728 entries ≘51 days (1 entry/min) to 8.4 years (1 entry/year)	
Web interface	Interactive diagram, live update, HTML5, CSS3, JSON und SVG	
Security	StartTLS / TLS, password protection, user management (3 users / 3 groups)	
Email	Up to 4 recipients and 2 SMTP servers (StartTLS / TLS)	

SNMP	SNMPv1 agent and traps	
Status LED	3 colors: red, green, yellow	
Time / date	Real-time clock with battery backup and SNTP update	
Power supply	5 V DC to 5.5 V DC	
Power consumption	120 mA 0.6W (typically), 200 mA 1W (maximally)	
Ambient conditions		
Operation	-40 °C to 85 °C, max. 95 % rF -40 °F to 185 °F, max. 95 % rF	
Storage	-40 °C to 85 °C, max. 95 % rF -40 °F to 185 °F, max. 95 % rF	
Mechanical data		
Casing material	ABS plastic	
Casing color	Black RAL 9011	
Casing dimensions	2.2 x 1.6 x 0.8 in (56,3 x 40 x 21 mm)	
Sensor cable length	13.4 in (340 mm)	
Weight	0.07 lb (35 g)	
Sockets	RJ45 (Ethernet), Micro-USB	
Mounting	Wall mounting	
Conformity		
European Union	CE-compliant	
UL, USA / Canada	UL94V-0	
Protection class	IP20	

12.1.2 egnite Querx THP

Specifications	
Temperature sensor	
Measurement range	-40 °C to 85 °C -40 °F to 185 °F
Accuracy	±0,4°C (10 to 85°C) / ±1,0°C (-40 to -10°C) ±0,7°F (14 to 185°F) / ±1,8°F (40°F to 14°F)
Resolution	0,1 °C 0.2 °F
Long-term stability	≤ 0,01 °C / year (typically)
Humidity sensor	

Measurement range	0 % to 95 % rF	
Accuracy	±2,0% rF (0 to 80% rF, 30°C/86°F) ±4,0% rF (80 % to 95 % rF, 30°C/86 °F)	
Resolution	1 % rF	
Long-term stability	≤ 0,25 / year (typically)	
Sensor type	CMOS-IC with polymer film	
Pressure sensor		
Measurement range	300 – 1100 hPa	
Absolute accuracy	±1 hPa	
Relative accuracy	±0,12 hPa	
Resolution	0,18 Pa	
Long-term stability	±1 hPa / Jahr	
Hardware and interfaces		
Interval between measurements	1 second	
Calibration	Factory-calibrated, DakkS certificate available (German Accreditation Body)	
Sensor heater	Integrated	
Ethernet	10/100 Mbit RJ45, HP Auto-MDIX Static or dynamic IP (DHCP client)	
Operating system	Nut/OS 5	
Firmware updates	Via web interface, rescue function	
Logging interval	Configurable	
M2M	HTTP (XML, CSV, JSON), Syslog, Modbus/TCP, SNMP	
Data logger capacity	36864 entries	
Web interface	Interactive diagram, live update, HTML5, CSS3, JSON und SVG	
Security	StartTLS / TLS, password protection, user management (3 users / 3 groups)	
Email	Up to 4 recipients and 2 SMTP servers (StartTLS / TLS)	
SNMP	SNMPv1 agent and traps	
Status LED	3 colors: red, green, yellow	
Time / date	Real-time clock with battery backup and SNTP update	
Power supply	5 V DC to 5.5 V DC	
Power consumption	120 mA 0.6W (typically), 200 mA 1W (maximally)	
Ambient conditions		

Operation	-40 °C to 85 °C, max. 95 % rF -40 °F to 185 °F, max. 95 % rF
Storage	-40 °C to 85 °C, max. 95 % rF -40 °F to 185 °F, max. 95 % rF
Mechanical data	
Casing material	ABS plastic
Casing color	Black RAL 9011
Casing dimensions	2.2 x 1.6 x 0.8 in (56,3 x 40 x 21 mm)
Sensor cable length	13.4 in (340 mm)
Weight	0.07 lb (35 g)
Sockets	RJ45 (Ethernet), Micro-USB
Mounting	Wall mounting
Conformity	
European Union	CE-compliant
UL, USA / Canada	UL94V-0
Protection class	IP20

12.1.3 egnite Querx WLAN TH

Specifications		
Temperature sensor	Temperature sensor	
Measurement range	-40 °C to 85 °C -40 °F to 185 °F	
Accuracy	±0,4°C (10 to 85°C) / ±1,0°C (-40 to -10°C) ±0,7°F (14 to 185°F) / ±1,8°F (40°F to 14°F)	
Resolution	0,1 °C 0.2 °F	
Long-term stability	≤ 0,01 °C / year (typically)	
Humidity sensor		
Measurement range	0 % to 95 % rF	
Accuracy	±2,0% rF (0 to 80% rF, 30°C/86°F) ±4,0% rF (80 % to 95 % rF, 30°C/86 °F)	
Resolution	1 % rF	
Long-term stability	≤ 0,25 / year (typically)	
Sensor type	CMOS-IC with polymer film	
Hardware and interfaces		
Interval between measurements	1 second	
Calibration	Factory-calibrated, DakkS certificate available (German Accreditation Body)	
Sensor heater	Integrated	
Ethernet	10/100 Mbit RJ45, HP Auto-MDIX Static or dynamic IP (DHCP client)	
Wireless network	2.4 GHz IEEE 802.11 b/g/n	
Wireless network encryption	WEP, WPA, WPA2	
Operating system	Nut/OS 5	
Firmware updates	Via web interface, rescue function	
Logging interval	Configurable	
M2M	HTTP (XML, CSV, JSON), Syslog, Modbus/TCP, SNMP	
Data logger capacity	At least 7.5 years of internal memory (4 million entries)	
Web interface	Interactive diagram, live update, HTML5, CSS3, JSON und SVG	
Security	StartTLS / TLS, password protection, user management (3 users / 3 groups)	
Email	Up to 4 recipients and 2 SMTP servers (StartTLS / TLS)	
SNMP	SNMPv1 agent and traps	

Status LED	RGB	
Acoustic signaler	Beeper	
Time / date	Real time clock with battery backup and SNTP update	
Power supply	5 V DC to 5.5 V DC	
Power consumption	200 mA 1 W (typically) / 300 mA 1,5 W (maximally)	
Ambient conditions		
Operation	-40 °C to 85 °C, max. 95 % rF -40 °F to 185 °F, max. 95 % rF	
Storage	-40 °C to 85 °C, max. 95 % rF -40 °F to 185 °F, max. 95 % rF	
Mechanical data		
Casing material	ABS plastic	
Casing color	Black RAL 9011	
Casing dimensions	2.6 x 2 x 0.8 in (66,3 x 50 x 20 mm)	
Sensor cable length	13.4 in (340 mm)	
Weight	0.2 lb (63 g)	
Sockets	RJ45 (Ethernet), micro-USB	
Mounting	Wall mounting	
Conformity		
European Union	CE-compliant	
UL, USA / Canada	UL94V-0	
Protection class	IP20	

12.1.4 egnite Querx PT100 / egnite Querx PT1000

Specifications	
Temperature sensor	
	Sensor-dependent
Measuring range	-200 °C to 750 °C
	-328 °F to 1382 °F
Accuracy	Sensor-dependent 0,5 °C 0.9 °F
Resolution	0,1 °C 0.2 °F Pt
Pt100/Pt1000-connection	2-, 3- and 4-core
Hardware and interfaces	
Interval between measurements	1 second
Calibration	DakkS-calibration available (German Accreditation Body)
Ethernet	10/100 Mbit RJ45, HP Auto-MDIX
Ethernet	Static or dynamic IP (DHCP client)
Operating system	Nut/OS 5
Firmware updates	Via web interface, rescue function
Data logger capacity	73,728 entries ≙51 days (1 entry/min) to 8.4 years (1 entry/h)
Logging interval	Configurable
M2M	HTTP (XML, CSV, JSON), Syslog, Modbus/TCP, SNMP
Web interface	Interactive diagram, live update, HTML5, CSS3, JSON and SVG
Security	StartTLS / TLS, password protection, user management (3 users / 3 groups)
E-Mail	Up to 4 recipients and 2 SMTP servers (StartTLS / TLS)
SNMP	SNMPv1 agent and traps
Status LED	3 colors: red, green, yellow
Time / date	Real time clock with battery-backup and SNTP-update
Power supply	5 V DC 5.5 VDC via Micro-USB
Power consumption	120 mA 0.6W (typically), 200 mA 1W (maximally)
Ambient conditions	
Operation	-40 °F bis 185 °F, max. 95 % rF -40 °C bis 85 °C, max. 95 % rF
Storage	-40 °C bis 85 °C, max. 95 % rF -40 °F bis 185 °F, max. 95 % rF
Mechanical data	

Casing material	ABS plastic	
Casing color	Black RAL 9011	
Casing dimensions	2.2 x 1.6 x 0.8 in (56,3 x 40 x 21 mm)	
Sensor cable length	13.8 in (340 mm)	
Weight	0.07 lb (35 g)	
Sockets	RJ45 (Ethernet), Micro-USB	
Mounting	Wall mounting	
Conformity		
European Union	CE-compliant	
UL, USA / Canada	UL94V-0	
Protection class	IP20	

12.1.5 egnite Querx WLAN PT100 / egnite Querx WLAN PT1000

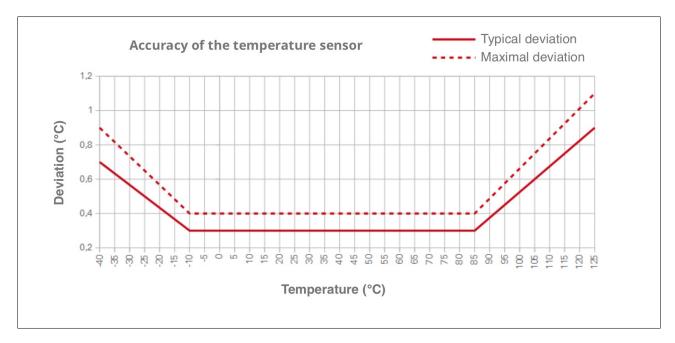
Specifications				
Temperature sensor				
	Sensor-dependent			
Measuring range	-200 °C bis 750 °C			
	-328 °F bis 1382 °F			
Accuracy	Sensor-dependent 0,5 °C 0.9 °F			
Resolution	0,1 °C 0.2 °F Pt			
Pt100/Pt1000-connection	connection 2-, 3- and 4-core			
Hardware and interfaces				
Interval between measurements	1 second			
Calibration	DakkS-calibration available			
Ethernet	10/100 Mbit RJ45, HP Auto-MDIX			
Ethernet	Static or dynamic IP (DHCP client)			
Wireless network	2.4 GHz IEEE 802.11 b/g/n			
Wireless network encryption	WEP, WPA, WPA2			
Operating system	Nut/OS 5			
Firmware updates	Via web interface, rescue function			
Data logger capacity	At least 7.5 years of internal memory (4 million entries)			
Logging interval	Configurable			
M2M	HTTP (XML, CSV, JSON), Syslog, Modbus/TCP, SNMP			

Web interface	Interactive diagram, live update, HTML5, CSS3, JSON and SVG		
Security	StartTLS / TLS, password protection, user management (3 users / 3 groups)		
E-Mail	Up to 4 recipients and 2 SMTP servers (StartTLS / TLS)		
SNMP	SNMPv1 agent and traps		
Status LED	3 colors: red, green, yellow		
Time / date	Real time clock with battery-backup and SNTP-update		
Power supply	5 V DC 5.5 VDC via USB		
Power consumption	200 mA 1 W (typically) / 300 mA 1,5 W (maximally)		
Ambient conditions			
Operation	-40 °F bis 185 °F, max. 95 % rF -40 °C bis 85 °C, max. 95 % rF		
Storage	-40 °C bis 85 °C, max. 95 % rF -40 °F bis 185 °F, max. 95 % rF		
Mechanical data			
Casing material	ABS plastic		
Casing color	Black RAL 9011		
Casing dimensions	2.6 x 2 x 0.8 in (66,3 x 50 x 20 mm)		
Sensor cable length	13.8 in (340 mm)		
Weight	0.2 lb (63 g)		
Sockets	RJ45 (Ethernet), Micro-USB		
Mounting	Wall mounting		
Conformity			
European Union	CE-compliant		
UL, USA / Canada	UL94V-0		
Protection class	IP20		

12.1.6 Sensor Details

12.1.6.1 TH Models: Temperature Sensor

	Measuring range	Typical	Maximal	Unit
Accuracy	-10 – 85	± 0.3	± 0.4	°C
	-40 – 100	See illustration		°C
	14 – 185	± 0.54	± 0.7	°F
	-40 – 212	See illustration		°F
Long-term stability		≤ 0.01		°C / year
		≤ 0.02		°F / year

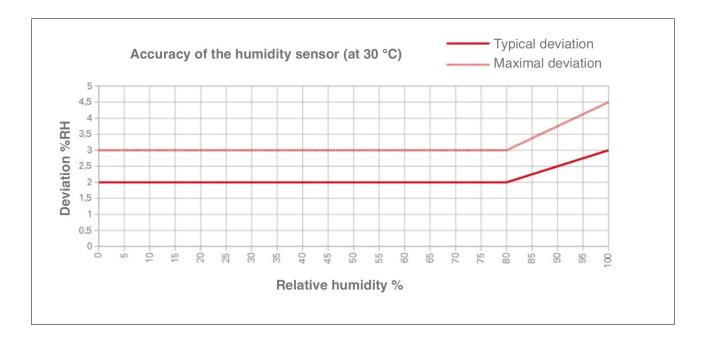


12.1.6.2 THP Models: Temperature Sensor

	Measuring range	Typical	Unit
Accuracy	25	± 0.5	°C
	0 - 65	± 1.0	°C

12.1.6.3 TH Models: Humidity Sensor

	Measuring range	Typical	Maximal	Unit
Accuracy	0 – 80	± 2	± 3	%
	80 – 100	See illustration		%
Long-term stability		≤ 0.25		% / year



12.1.6.4 THP Models: Humidity Sensor

	Measuring range	Typical	Unit
Accuracy	20 - 80	± 3	%rH
Long-term stability	at 10 – 90 %rH, 25 °C	0.5	%rH / year

12.1.6.5 THP Models: Pressure Sensor

	Measuring range	Typical	Unit
Accuracy	300 – 1100	± 1	hPa
Long-term stability	at 0 - 60 °C	± 1	hPa / year

12.2 Inaccuracies in Extreme Conditions

The capacitive humidity sensor is made of a thin polymer film that is located between two electrodes. Depending on the humidity, the polymer absorbs or releases vapor contained in the surrounding air. This changes the polymer film's dielectric properties and thus the sensor's capacitance. This has the following advantages over other types of sensors:

- quick response
- wide measuring range with an almost linear characteristic curve
- high accuracy and long-term stability

If the sensors are continuously exposed to extreme conditions such as high temperatures, high aridity or high humidity, the sensor film can become too dry or too moist.

This will lead to a temporary inaccuracy in the humidity and dew point values.

12.3 Dew Point Calculation

The dew point is calculated by applying the following formula to the current temperature and humidity values:

```
T_{DC} = (T_C - (14.55 + 0.114 * T_C) * (1 - (0.01 * RH))
- ((2.5 + 0.007 * T_C) * (1 - (0.01 * RH)))^3
- (15.9 + 0.11* T_C) * (1 - (0.01 * RH))^{14})
```

Cf.: H. Dean Parry, 1969: "The semiautomatic computation of rawinsondes", Technical memorandum WBTM EDL 10, U.S. Department of Commerce, Environmental Science Services Administration, Weather Bureau, Silver Spring, MD (October), page 9 and page ii-4, line 460.

Please note that inaccuracies in the temperature and humidity values influence the accuracy of the dew point calculation.

12.4 Conformity

Querx fulfills the following EU-regulations:

Interference immunity:

- EN 61326-1:2013 Class A
- EN 61000-4-2:2009
- EN 61000-4-3:2011
- EN 61000-4-4:2013
- EN 61000-4-6:2009
- EN 61000-4-8:2010

Interference emission:

- EN 61326-1:2013 Class B
- EN 55011:2011

RoHS:

■ EU Directive 2011/65/EU

WLAN Models:

ETSI:

- EN300 328, Ver. 1.8.1
- EN301.489 17

The EC-conformity declaration can be requested from the manufacturer. Technical changes reserved.

12.5 Technical Support

If you encounter any problems with one of our products, the team at egnite will be glad to assist and advise you.

Please keep the following information at hand when contacting us, in order to make it as easy as possible for us to help you:

- Name and model number of your product
- Serial number or MAC address
- Currently activated firmware
- If readily available: Date of purchase and the distributor who you purchased the product from

You can also find instructions that will help you narrow down the causes for your problem using a Syslog application in the *Querx Tutorials* section at www.egnite.de.

Please work through this manual and send us the recorded log files.

12.6 Notes on Storage

Do not store the devices in polyethylene bags. The emitted gasses can harm the sensor.

Substances that contain bleach, hydrogen peroxide or ammonia can also be harmful.

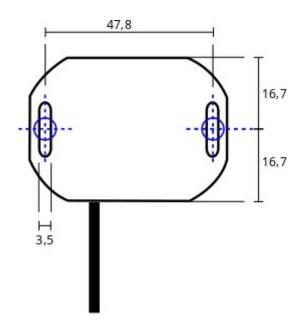
12.7 Environmentally Appropriate Disposal

Please dispose of the devices in accordance with the valid laws and environmental regulations.

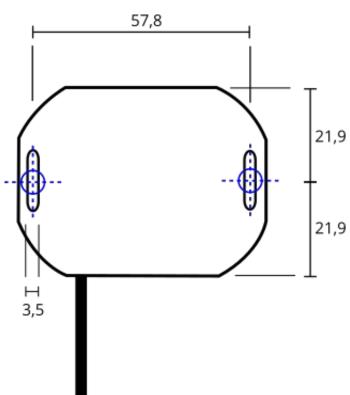
The devices contain electrical components as well as a battery and must therefore be disposed of separately from household waste. Hand the devices in at an official collection point.

12.8 Drill Templates

egnite Querx TH
egnite Querx THP
egnite Querx PT



egnite Querx WLAN TH
egnite Querx WLAN THP
egnite Querx WLAN PT



12.9 Manufacturer and Contact Information

egnite GmbH Erinstrasse 18 44575 Castrop-Rauxel Germany

Email: info@egnite.de Tel. +49 (0)2305 441256 Fax +49 (0)2305 441487

www.egnite.de

12.10 Disclaimer

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